



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

17 11:24
18-MAR-2004

Reference No.
10083243

OWNER INFORMATION (Type or Print)

Name

Address

City

PUTNAM

State CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner *[Signature]* Date 5/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Y53ED4BE71

Make

SAAB

Model

95

Model Year

2001

Date Purchased

11/0

Dealer's Name and Telephone Number

Jacar Saab

Engine:

No. Cylinders

4

Fuel Type:

Regular
Unleaded

Original Owner

☒

Dealer's City

New London

State

CT

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failures: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

3/13

Failure Message

alarm 39L

Failure Speed

70 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAGABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident (s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING AT AN UNDETERMINED SPEED ENGINE CHECK LIGHT APPEARED ON THE DASHBOARD, THEN VEHICLE STALLED. CONSUMER HAD INFORMED THE DEALER ABOUT THIS ISSUE. HOWEVER, MECHANIC WAS UNABLE TO DUPLICATE THE PROBLEM. *AK

We were driving in the passing lane of I-290 near Hudson, MASS when the entire dashboard lit up. (Check oil, check engine, ABS, etc...) The car then shut off. Fortunately, there were no vehicles beside us so we veered into the breakdown lane. An electrical smell filled the car so we tried to restart the vehicle, but nothing happened - the engine wouldn't even turn over. The police arrived and our car was towed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Upon submitting a complaint to our dealer, our mechanic said (without even looking at the car) he guessed it was the DI cassette. It's a common problem in Saabs. So common that after 2003 Saab G, ~~was~~ eliminated the cassette from all vehicles manufactured. My family and I were put in great danger b/c of a problem Saab knew about! They never recalled cars to have the DI cassette checked or replaced. It is a danger to anyone on the road because at any time the DI cassette in Saabs made before 2003 can short out and take out the entire electrical system of the vehicle, thus turning off the car and make for a dangerous situation. Please help to prevent any further incidents - or worse - accidents!

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4230

DOT Auto Safety Hotline
(DASH) 2 DOT



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