



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2004 APR -8
15-MAR-2004

Repository ☐

Reference No.

10063167

OWNER INFORMATION (Type or Print)

Name

Address

City BELLEVILLE

State MI

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

N/A

Do you authorize NHTSA to provide information to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of your signature, please print the name or address to the vehicle manufacturer.

Signature of Owner

Date 04/31/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTNW21F22E885824

Make

FORD

Model

F250

Model Year

2002

Date Purchased

4-15-2002

Dealer's Name and Telephone Number

Village Ford

Engine:

No. Cylinders

8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

Dearborn

State

MI

Zip Code

Transmission Type

automatic

☒ Antilock Brakes

☐ Cruise Control

Powertrain

4.4 Powerstroke

Diesel w/ AOT trans

3.73 gears

Vehicle Component Code

192000 TIRES:SIDEWALL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-MAR-2004

Failure Mileage

39000

Failure Speed

40 mph

Rear Right tire sidewall

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

8414976-1

Tire Model (Name or Number)

STEELTEX AT

Tire Size (Example P215/65R15)

LT26575R16

DOT No. (Example: DOTM1A9ABC036)

FILL IN 32345 EX 8M4474-4

☒ Original Equipment

☐ Prior Repair

Failure Location:

Right Rear

Tire Component Code

192000 TIRES:SIDEWALL

Tire Failure Type

Sidewall

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING REAR PASSENGER SIDE TIRE TREAD SEPARATED. CONSUMER MANAGED TO PULL OVER AND REPLACE IT WITH A SPARE TIRE. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. FIRESTONE, STEELTEX AT, SIZE LT26575R16. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On March 8 2004, I experienced a sudden tire failure on the right rear tire of my F-250 P.U. This truck is not used off road, and is driven exclusively by myself. The truck had no load the day was dry and clear the road was paved and in very good condition, but still the side wall of the Firestone Steeltex AT 265 75 R 16 fell apart. Upon contacting my Ford dealer I was directed to Firestone, who later said I must have struck something. The tire in question has never been repaired or off the rims until this incident. Please look into these tires before some one is really hurt or worse, yet killed.

I still have this tire if you need it for any reason, I can be contacted via mail, or phone at the address or ph# on the reverse side of this form.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/defects