



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

PH 12:30

11-MAR-2004

Repository

Reference No.
10063026

OWNER INFORMATION (Type or Print)

Name

Address

City

DARIEN

State

IL

Zip Code

Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEC16K8SJS39524

Make

CHEVROLET

Model

SUBURBAN

Model Year

1995

Date Purchased

1-25-98

Dealer's Name and Telephone Number

CONTO CATAL G.M.

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

LA GRANGE IL

State

IL

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

128000 EXTERIOR LIGHTING:TURN SIGNAL

Multiple Failure: ALL THE THING

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-MAR-2004

Failure Mileage

50,000

Failure Speed

?

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM16ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 45 MPH HAD USED THE TURN SIGNAL, AND TURN SIGNAL LIGHT REMAINED ON UNTIL THE VEHICLE WAS TURNED OFF. CONSUMER TOOK VEHICLE TO THE DEALER FOR INSPECTION, AND MECHANIC WAS NOT ABLE TO DUPLICATE OR RESOLVE THE PROBLEM.

*AK
TURN SIGNAL WILL NOT CANCEL AFTER MAKING TURN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.