



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received
2004 MAY 11
11-MAR-2004

Repository
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Reference No.
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CAPITOL HEIGHTS State MD Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Do you authorize NHTSA to send the name of this owner to the manufacturer of your vehicle?
In the absence of an owner's signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 4/20/04 YES NO

VEHICLE INFORMATION

17 digit vehicle identification number located at driver's side
Make MAZDA Model MILLENIA Model Year 2000
Date Purchased July 18, 2000 Dealer's Name and Telephone Number Mazda
Original Owner Dealer's City Temple Hills State MD Zip Code [Redacted]
Engine: No. Cylinders 6 Fuel Type: Premium only
Transmission Type Antilock Brakes Cruise Control Powertrain [Redacted]
Vehicle Component Code 133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS
Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JUN-2001 Failure Mileage 15000 Failure Speed [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM4SABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e. parts repaired or replaced (and if old part is available)).

WHILE VEHICLE WAS PARKED REAR WINDOW SIMPLY EXPLODED OUTWARD. ALSO, MOTORS FOR THE TWO FRONT DOORS STOPPED WORKING PROPERLY. NEXT, THE HORN AND THE ALARM SYSTEM STOPPED FUNCTIONING AS WELL. *AK
This car has caused problems since I purchase it. Now the warranty expired, Mazda won't acknowledge the problems I have with their product.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had a Knoc system put in under warranty in June 2008. A year 1/2 later the same system went out and I had to pay \$575.00 to have it replaced. The company is aware of this problem but they could have gave me a discount, especially when their (MAZDA) told me this system doesn't goes out like this, when the car was only 2 years old.

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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