



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2004
10-MAR-2004

Repository

2004 APR 20 AM 10:39

Reference No.
10062865

OWNER INFORMATION (Type or Print)

Name

Address

City SCIOTA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JF1GC4357TG510321

Make

FORD

Model

F250

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number
FAULKNER FORD 215-536-8600

Engine: TRITON

No. Cylinders V8

Fuel Type:

GAS

Original Owner

Dealer's City
QUAKERTOWN

State

PA

Zip Code

19051

Transmission Type

STANDARD

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

034530 SERVICE BRAKES, HYDRAULIC; FOUNDATION COMPONENTS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-MAR-2004

Failure Mileage

38000

Failure Speed

ROTORS NEEDED REPLACING AT
38,000 MI. AND AGAIN AT 77,000 MI.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, vehicle, driver, and injured.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING AT AN UNDETERMINED SPEED VEHICLE VIBRATED. CONSUMER TOOK VEHICLE TO THE DEALERSHIP FOR INSPECTION, AND MECHANIC DETERMINED THAT BOTH FRONT ROTORS FAILED. CONSUMER STATED THAT FRONT ROTORS WERE REPLACED AT 38,000 MILES, AND CURRENTLY NEED TO BE REPLACED AGAIN AT 77,000 MILES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE TRUCK IS MOSTLY DRIVEN ON THE HIGHWAY WITH MINIMAL BRAKING. THE ROTORS GET VERY HOT WHETHER BRAKES ARE USED OR NOT.

FORD REPLACED THE ROTORS AT 38,000 MI. (THE PADS WERE NOT WORN) AFTER 77,000 MI. THE ROTORS NEEDED REPLACING AGAIN (THE PADS WERE STILL AT HALF PAD)

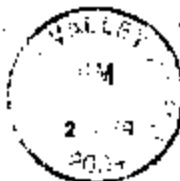
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U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) & DOT



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http://www.safercar.gov