



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

2004 APR -1 PM 12:28
10-MAR-2004

Reference No.
10062835

OWNER INFORMATION (Type or Print)

Name

Address

City BRANCH

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/29/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

104H528N51F558527

Make

DODGE

Model

DURANGO

Model Year

2001

Date Purchased

Jan-01

Dealer's Name and Telephone Number

Watsons Chrysler-Dodge

231-723-6528

Engine:

No. Cylinders

8

Fuel Type:

Reg.

Original Owner

☒

Dealer's City

MANISTEE

State

MI

Zip Code

49660

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 Wheel drive

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAR-2004

Failure Mileage
48000
48452

Failure Speed

Both upper & lower Ball joints

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure(s), (2) failure and its consequences, and (3) what was done to correct the failure(s), ie, parts repaired or replaced (and if old part is available).

CONSUMER HAD A TIRE BLOWOUT. TOOK VEHICLE TO DEALER TO HAVE THE TIRE REPAIRED. MECHANIC REPAIRED THE TIRE, AND DETERMINED THAT UPPER AND LOWER BALL JOINTS ON BOTH SIDES NEEDED REPLACEMENT. *AK

Flat tire

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**