



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received APR - 6 PM 12: 42 10-MAR-2004

Repository

Reference No. 10061781

OWNER INFORMATION (Type or Print)

Name, Address, City ALBUQUERQUE, State NM, Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO In the absence of Signature of Owner Date 3/22/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom or machined on driver's side starts Lexus Model ES300 Model Year 2003

Date Purchased 4-03 Dealer's Name and Telephone Number Lexus of Albuquerque 505-341-1600 Engine: No. Cylinders 6 Fuel Type: Gas Original Owner Dealer's City Albuquerque NM Zip Code 87109

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 1B0000 VEHICLE SPEED CONTROL Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-MAR-2004 Failure Mileage 2850 Failure Speed 57MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM1ABBC036), Original Equipment Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Federal, Criminal, and Municipal)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police YES NO YES NO NONE NONE Y

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE LUNGED UPON PARKING. AS A RESULT CONSUMER LOST CONTROL AND HIT A WALL. FRONT END REPAIRS COST \$2,275.00. \*AK

Sudden acceleration

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.