



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DO1
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received
2004 APR 20 11 08:5
09-MAR-2004

Repository ☐

Reference No.
10061723

OWNER INFORMATION (Type or Print)

Name
Address
City SWAMPSCOTT State MA Zip Code 01807
Phone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an answer, we will assume you do not authorize NHTSA to provide a copy of this report to the vehicle manufacturer.
Signature of Owner Date 4/15/04

VEHICLE INFORMATION

V7 (ign. vehicle Ident.) Number Located at (location of vehicle) on driver's side
471832K53V710698
Make TOYOTA Model CAMRY Model Year 2003
Date Purchased 4-26-03 Dealer's Name and Telephone Number IRA TOYOTA 978-777-7777
Engine: No. Cylinders 4 Fuel Type: Gasoline
Original Owner ☒ Dealer's City DANVERS State MA Zip Code 01823
Transmission Type ☐ Automatic ☒ Manual Powertrain
Vehicle Component Code 181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 4-26-03 Failure Mileage 6 Failure Speed AT START

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15A80036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT AN INTERMITTENT ACCELERATION PROBLEM. WHEN THIS OCCURRED CONSUMER APPLIED THE BRAKES,
BUT, VEHICLE DID NOT STOP. CONSUMER HAD TO SHUT OFF THE ENGINE IN ORDER TO GET THE VEHICLE TO STOP. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN CAR STARTED MOTOR BEGAN RACING I
APPLIED BRAKES, CAR DID NOT STOP, I HAD TO SHUT
OFF MOTOR. INCIDENT HAPPEND SEVERAL TIMES
RETURNED CAR TO DEALER, THEY SAID NOTHING WRONG.
THEY GAVE ME NO REPAIR SHEETS.
WHEN CAR STARTS IT SEEMS TO RACE.

AFTER WRITING THE ABOVE, WE DID FIND ONE SERVICE SHEET,
WHICH WE ARE ENCLOSEING A COPY OF, DATED 5-1-03. THIS
CAR WAS PURCHASED ON 4-26-03

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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National Highway Traffic Safety
Administration
<http://www.safercar.gov>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**