



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2004 APR 20 AM 8:47
09-MAR-2004

Repository ☐

Reference No.

10061715

OWNER INFORMATION (Type or Print)

Name

Address

City FORT WORTH

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to use your name and address to the manufacturer of your vehicle?
in the absence of an address to the vehicle manufacturer. YES ☒ NO ☐
Signature of Owner _____ Date: 3/22/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D7HU18N425680530

Make
DODGE

Model
RAM 1500

Model Year
2002

Date Purchased
6-26-2002

Dealer's Name and Telephone Number
Allen Samuels Dodge

Engine: 4.7 Liter
No. Cylinders 8

Fuel Type:
Regular

Original Owner
☒

Dealer's City

Fort Worth, Richland Hall TX

State TX

Zip Code

76180

Transmission Type

☒ Automatic

Powertrain

3.92 Ratio

Vehicle Component Code

102000 POWER TRAIN: MANUAL TRANSMISSION Automatic

Multiple Failure: 1 No Codes Show up

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
27-FEB-2004

Failure Mileage
32000

Failure Speed
Stopping

Brake Rotors on front Warped

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Good Year HPR

Tire Model (Name or Number)

4065 DOT MK8EDWR

Tire Size (Example P215/65R15)

2.75 x 60/20ins

DOT No. (Example DOTM1A9ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location

Fort Worth, Metrolink

Tire Component Code

Tire Failure Type: Good Year

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old parts are available).

910. WHILE DRIVING VEHICLE JERKED FORWARD WHEN CONSUMER TRIED TO DOWN SHIFT THE TRANSMISSION GEARS. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK My Truck Still has a Powertrain problem in the Transmission. No codes are showing up from the computer. It downshifts hard at times pops - like a Bad U-joint when it shifts at times along with a jerk. My Transmission Rear Ends, Transfer Case - Drive Train Needs a Recall

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Thank! Larry J. Glen

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2. My Highway tires have given trouble and the thin side walls have been pitched. This particular truck has Highway Radial tires in the 8.0 inch. This is the third year for this particular model I have requested to the Dealer tire manufacturers to make all road tires for these 4x4 in an all terrain radial HTR. Before I need new tires.

3. My front rotors are warped and have 80% pad left at 104,000 miles. To be fixed properly they need to be fixed with new pads, brake rotors and rotors. Another Dealer said they have had a having rotors worn on 4x4 4x4.5. Please take care of this matter and keep me Dodge because I plan on buying another Dodge.

P.S. The Rotors Worked on my 1990 Dodge 250 Diesel 2.5b, 44 miles
 U.S. Department of Transportation
 Original Receipt
 NO POSTAGE

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

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Washington, D.C. 20570

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WALSHWORTH, L. J. 1969.

MAIL
RTON, D.C.

SAFETY ADMIN

prattson
S-216

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



**U.S. Department of Transportation
National Highway Traffic Safety
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http://www.nhtsa.gov/ncbbs**

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and dial 1011 from a

DASH2DOT

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COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE