



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

08-MAR-2004

Repository ☐

10061625

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST COVINA

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to send a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, your name or address to the vehicle manufacturer.
Signature of Owner [Signature] Date 4/27/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTNW21P64EB79097

Make
FORD

Model
F250

Model Year
2004

Date Purchased
DEC 30, 2003

Dealer's Name and Telephone Number
GALAN FORD

Engine: 6.0 DIESEL
No. Cylinders
8

Fuel Type:
DIESEL

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
Auto

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
D6000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-MAR-2004

Failure Mileage
About
2500

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A3ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 55 MPH VEHICLE STALLED. CONSUMER TRIED TO START VEHICLE, BUT WAS UNABLE TO RESTART IT. CONSUMER HAD THE VEHICLE TOWED TO THE DEALER FOR INSPECTION, AND MECHANIC WAS NOT ABLE TO DUPLICATE OR RESOLVE THE PROBLEM. *AK

ABOVE IS INCORRECT.

PROBLEMS ARE LISTED ON ATTACHED SHEET AS I PROVIDED
TO SERVICE DEALER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

4/27/04

- #1 VEHICLE NEED REGULAR SCHEDULED 10,000 MILE MAINTENANCE
- #2 VEHICLE CONTINUES TO HAVE POWER SURGES ON SPECIFIC LOADS. WITH NO LOAD IN BED OR TRAILER VEHICLE WILL SURGE BETWEEN 45-55 MPH (APPROX.) ON DIFFERENT INCLINES. WITH LOAD IN BED OR PULLING TRAILER THIS POWER SURGE WILL HAPPEN MORE OFTEN, ON LESS OF AN INCLINE & A STRONGER SURGE.
- #3 VEHICLE CONTINUES TO RANDOMLY LOSE POWER AND GO TO BASE IDLE. THIS HAPPENS OFTEN, BUT NOT ALWAYS BEFORE POWER SURGE AS STATED ABOVE. OFTEN WHEN POWER FAILURE OCCURS BOTH GLOW PLUG LIGHT & WATER ^{IN} AND FUEL LIGHT WILL COME ON.
- #4 3 DAYS AGO VEHICLE DIED WHILE DRIVING. I ROLLED TO SIDE OF ROAD, PUT IN PARK AND TURNED OFF KEY. IT RESTARTED FINE, BUT HAD ENGINE CHECK LIGHT ON FOR ABOUT A DAY
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