



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 8/20
Repository:
Reference No.: 10061577

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FOLEY State: AL Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 8/22/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2JB1248X7628468
Make: Sunfire PONTIAC 1999 Model: SUNFIRE Model Year: 1999
Date Purchased: Dealer's Name and Telephone Number: Chris Meyer 251-626-2641 Engine: No. of Cylinders: Fuel Type:
Original Owner: Dealer's City: Fairhope State: AL Zip Code:
Transmission Type: Antilock Brakes Cruise Control Powertrain: Vehicle Component Code: 115100 ELECTRICAL SYSTEM:IGNITION:SWITCH
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 04V036000 CONCERNING IGNITION SWITCH FAILURE. DEALER PERFORMED RECALL REPAIRS, AND CHARGED CONSUMER \$500.00 HOWEVER, VEHICLE CONTINUED TO HAVE PROBLEMS, NOT STARTING. DEALER TRIED TO REPAIR THE VEHICLE THREE MORE TIMES AND CHARGED \$500.00 EACH TIME A REPAIR WAS DONE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car is very dangerous & has never been fixed - The starter still won't work as shown - I am so afraid of this car - I should be reimbursed my money - My money should be mailed to me - I also a rental car should be given to me without charge - Each time this man charges me for a rental car I can't afford all of this. I would like to get a different car or I am no longer...

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE **VEHICLE**
OR

DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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http://www.safercar.gov