



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received 2004 MAR -2 PM 12:34
08-MAR-2004

Repository

Reference No.
10061566

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City PULASKI State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?
in the absence of an authorized representative, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] YES NO
Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTZR45E02TA366B4 Make FORD Model RANGER Model Year 2002

Date Purchased [REDACTED] Dealer's Name and Telephone Number
SHELOR MOTOR MIE Engine: No. Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City CHRISTENBURG State VA Zip Code 24068

Transmission Type AUTOMATIC Antilock Brakes Powertrain UNKNOWN AUTO
 Cruise Control Vehicle Component Code
060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-MAR-2004 Failure Mileage 9500 Failure Speed 35
MOTOR QUIT 3 TIMES while driving

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

INTERMITTENTLY WHILE DRIVING 35 MPH VEHICLE STALLED. VEHICLE WAS TOWED TO THE DEALERSHIP AND KEPT FOR TWO DAYS, BUT COULD NOT DUPLICATE OR CORRECT THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Motor quit Running 3 Times in one day.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
Mail address: nhtsa.dot@noaa.gov

Dear Ford Motor Co.

5 Mar 04

I brought a new Ford Ranger in 2002 for about 26,000 dollars. It is paid for and has only 9,500 miles on it and I have an extended warranty of up to seven years and I'm getting rid of it. Why – it does sound silly but I think it is a safety risk.

The motor quits and dies out sometimes while driving..Can you imagine what would happen if I was be on the interstate passing a semi with another semi behind me and the motor quit. Not good at all.

My dealer kept it two days and returned it to me and said I can't find a problem so there 'isn't a problem. I can't take that chance so I'm trading it in for some other make and model..

● [REDACTED]
Pulaski, Va. [REDACTED]