



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received
2004 APR 20 PM 3:37
05-MAR-2004

Repository ☐
Reference No.
10061525

OWNER INFORMATION (Type or Print)

Name: [REDACTED] Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Address: [REDACTED]
City: MOUNT VERNON State: WA Zip Code: [REDACTED] Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7GF42N1Z5613942
Make: DODGE Model: DAKOTA Model Year: 2002
Date Purchased: 3-14-02 Dealer's Name and Telephone Number: KAR-MART 360 757-2273
Original Owner: ☒ Dealer's City: KAR-MART BURNING WASH. State: WA Zip Code: 98233
Engine: No. Cylinders: Fuel Type:
Transmission Type: ☐ Antilock Brakes Powertrain: 4 WHEEL DRIVE Vehicle Component Code: 021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT
AUTOMATIC ☐ Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): Failure Mileage: 15000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036): ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING AND/OR WHILE TURNING IN EITHER DIRECTION DRIVER HEARD A POPPING NOISE. VEHICLE WAS TAKEN TO THE DEALER TWICE, DEALER WAS NOT ABLE TO DETERMINE THE CAUSE OF THE NOISE. AFTER WATCHING A TV REPORT ABOUT THE BALL JOINTS CONSUMER SUSPECTED THE PROBLEM THAT BALL JOINTS WERE THE CAUSE OF THE NOISE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOTE: THE DEALER HERE IN S.C. WAS INVOLVED WITH THE PROMBLEM AND HAS CHANGED THE UPPER BALL JOINTS AND THE PROMBLEM HAS GONE AWAY. EVERY ONE THAT OWNS AN OL DODGE SHOULD BE MADE AWARE OF THIS PROMBLEM. THIS IS A GOOD PICK UP THE BEST IVE EVER HAD. I HOPE DODGE COULD ADDRESS THIS PROMBLEM OF UPPER BALL JOINTS. IN ANOTHER 25,000 MILES I WILL HAVE TO CHANGE THE BALL JOINTS AGAIN OR TO WARE UNLESS THERE IS A FIX

VERY RESPECT

I'll send copy of work

THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov/questionnaire

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**