

Add to 10061292

ATT. MR. MICHAEL J. JORDAN

2004 APR -6 AM 11: 18

To whom it may concern,

I HILDA BROWN FOUND MORE PAPERS ON THE CADILLAC AND THOUGHT THESE MIGHT HELP OUT EVEN MORE. PLEASE NOTE THE MILEAGE ON THE PAPERS. I HAVE BEEN DEALING WITH THIS FOR 2 YEARS ON AND OFF. I REALLY CAN NOT UNDERSTAND HOW THEY CAN ALLOW ME TO DRIVE THIS TRUCK KNOWING IT IS A SAFETY RISK FOR ANYONE DRIVING IT. WELL I THINK MY PAPER WORK SPEAKS FOR ITSELF!

THANK YOU AGAIN FOR YOUR TIME.

[Redacted]

Detroit, Michigan

[Redacted]

WAT
2004
4/2/04



Customer Assistance Center

August 9, 2002

[REDACTED]
Detroit, MI [REDACTED]

Service Request: S1-23026706

Dear [REDACTED]

We would like to discuss your request for assistance regarding your Cadillac Vehicle, but we have been unsuccessful in our attempts to contact you.

To help us review your request in a timely manner, please contact our Cadillac Customer Assistance Center at 1-800-458-8006. We are available to assist you 24 hours a day, 365 days a year. Please refer to your service request number above and any of our Customer Relationship Managers will be happy to assist you.

Sincerely,

A handwritten signature in cursive script that reads "Chacole Harvey".

Chacole Harvey
Customer Relationship Manager

RS0006-TA/c

Cadillac • General Motors Corporation
P.O. Box 331641 • Detroit, MI 48233 • 5858

The Cadillac logo, featuring the word "Cadillac" in a stylized, cursive script.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**