



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 355

Date Received

2004 APR 20 AM 8:52
03-MAR-2004

Repository

Reference No.

10061225

OWNER INFORMATION (Type or Print)

Name

Address

City SOUTH SALEM

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA
In the absence of an
Signature of Owner

manufacturer of your vehicle? YES NO
your name or address to the vehicle manufacturer.
Date 3/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4S3BD6751W6200456

Make

SUBARU

Model

LEGACY

Model Year

1998

Date Purchased
17-MAY-03

Dealer's Name and Telephone Number

Engine: 2.5L
No. Cylinders 4

Fuel Type:

gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

~~AUTOMATIC~~
Manual

Antilock Brakes

Cruise Control

Powertrain

AWD

Vehicle Component Code

061100 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01/04

Failure Mileage

108,000

Failure Speed

0

blows head gaskets

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), condition, and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

COOLANT LEAKED FROM ENGINE HEAD GASKET. TOOK VEHICLE TO DEALER, AND DEALER REPLACED THE GASKET HEAD/GAS, AND HOLES.

*AK

Recall by Subaru for exact problem on 2.5L engines only covers 199-02, not 98 as mine is. Subaru Service Advisory should cover this & Subaru should reimburse me. Copies of all documents

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Previously sent, but I'll send again if requested.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.dhs.gov/nhtsa