



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 MAR -6  
03-MAR-2004

Repository

Agency No  
1008127

OWNER INFORMATION (Type or Print)

Name

Address

City WATERVILLE

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner Date 03/13/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2G4W652K4W

Make  
BUICK

Model  
REGAL

LS

Model Year  
1998

Date Purchased  
4-30-1998

Dealer's Name and Telephone Number  
TAYLOR BUICK 419 243 2135

Engine:  
No. Cylinders 6

Fuel Type:  
Gas

Original Owner

Dealer's City TOLEDO, OHIO  
Now SYLVANIA, OHIO

State  
OH

Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
FRONT WHEEL DRIVE

Vehicle Component Code

116100 ELECTRICAL SYSTEM:IGNITION:SWITCH 1, MULTI FULTI

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
03-MAR-2004

Failure Mileage  
92,100

Failure Speed  
10-15 mph

IGNITION SWITCH, MULTIFUNCTION SWITCH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOT1MALBABC034)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

INTERMITTENTLY WHILE DRIVING AND TURNING TO THE RIGHT OR LEFT VEHICLE STALLED. VEHICLE WAS TAKEN TO DEALER, AND DEALER COULD NOT DUPLICATE OR CORRECT THE PROBLEM. INDEPENDENT REPAIR SHOP REPLACED THE IGNITION SWITCH, AND VEHICLE WAS WORKING FINE. \*AK A PROBLEMS FIRST WHILE SLOWING FOR STOP AND/OR TURNING, ENGINE QUITS, PRIOR (3-4 SECONDS) TO STALLING ALL DASH LIGHTS FLICKER, TACH NEEDLE JUMPS UP+DOWN, AFTER STALL ANTI LOCK BRAKE LIGHT REMAINS ON. NEED TO SHIFT TO NEUTRAL + RESTART. MOST TIMES ENGINE RESTARTS. OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THESE INCIDENTS HAVE RESULTED IN TWO ACCIDENTS BY AUTOS FOLLOWING MY CAR IN EACH CASE I'VE FLED BECAUSE MY AUTO WAS NOT IN COLLISION. MY CALL TO GM HOT LINE TOLD ME TO LET CAR HIT WHEN INCIDENT OCCURS I HAVE TONED TO BUICK DEALER. I'VE CONTACTED TAYLOR BUICK (NOW TAYLOR KIA), DICK WILSON BUICK (BOWLING GREEN, OH) & ED SHUMMAT PONTIAC (PERDUE AVE, OHIO) SERVICE MAN & ED SHUMMAT THOUGHT IT WAS TORQUE CONVERTER SWITCH - HIS TRANSMISSION MAN (AFTER DRIVING IT 22 MILES) SAID HE REPLACE THE SWITCH & I'D HAVE TO REPLACE THE TORQUE CONVERTER (ABOUT \$1500). I HAD A PRIVATE GARAGE TEST IT FOUND IGNITION SWITCH FAULTY. ALSO MULTI-FUNCTION SWITCH HAD FAILURE IN LEFT TURN SIGNAL CIRCUIT. HAD TO REPLACE BOTH WITH GM PARTS. THIS WAS A DANGEROUS EPISODE 1

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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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National Highway Traffic Safety  
Administration  
<http://www.safercar.gov>

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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**

**VEHICLE  
OWNER'S**