



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
2004 APR -1 11:28
03-MAR-2004

Repository

Reference No.
10081221

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WATERVILLE State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 03/13/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G4WB52K4W150B576

Make BUICK Model REGAL LS Model Year 1998

Date Purchased 4-30-1998 Dealer's Name and Telephone Number TAYLOR BUICK 419 843 2135

Engine: No. Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City TOLEDO, OHIO State OH Zip Code [REDACTED]
Now SYLVANIA, OHIO

Transmission Type AUTOMATIC
 Antilock Brakes
 Cruise Control
Powertrain FRONT WHEEL DRIVE

Vehicle Component Code
116100 ELECTRICAL SYSTEM:IGNITION:SWITCH; MULTI-FUNCT.
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-MAR-2004 Failure Mileage 92,100 Failure Speed 10-15 mph
IGNITION SWITCH + MULTI-FUNCTION SWITCH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

INTERMITTENTLY WHILE DRIVING AND TURNING TO THE RIGHT OR LEFT VEHICLE STALLED. VEHICLE WAS TAKEN TO DEALER, AND DEALER COULD NOT DUPLICATE OR CORRECT THE PROBLEM. INDEPENDENT REPAIR SHOP REPLACED THE IGNITION SWITCH, AND VEHICLE WAS WORKING FINE. *AK A PROBLEMS FIRST WHILE SLOWING FOR STOP AND/OR TURNING, ENGINE QUITS. PRIOR (3-4 SECONDS) TO STALLING ALL DASH LIGHTS FLICKER, TACH NEEDLE JUMPS UP+DOWN. AFTER STALL ANTI LOCK BRAKE LIGHT REMAINS ON. NEED TO SHIFT TO NEUTRAL + RESTART. MOST TIMES ENGINE RESTARTS. OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THESE INCIDENTS HAVE RESULTED IN TWO ACCIDENTS BY AUTOS FOLLOWING MY CAR. IN EACH CASE I'VE FLED BECAUSE MY AUTO WAS NOT IN COLLISION. MY CALL TO GM HOT LINE TOLD ME TO LET CAR SIT WHEN INCIDENT OCCURS & HAD TONED TO BUICK DEALER. I'VE CONTACTED TAYLOR BUICK (NOW TAYLOR KIA), DICK WILSON BUICK (BOWLING GREEN OHIO) & ED SCHMIDT PONTIAC (PERRYSBURG, OHIO) SERVICE MUR & ED SCHMIDT THOUGHT IT WAS TORQUE CONVERTER SWITCH - HIS TRANSMISSION MAN (AFTER DRIVING IT 2 MILES) SAID IF I REPLACE THE SWITCH I'D HAVE TO REPLACE THE TORQUE CONVERTER (ABOUT \$1500). I HAD A PRIVATE GARAGE TEST IT FOUND IGNITION SWITCH FAULTY. ALSO MULTI-FUNCTION SWITCH HAD FAILURE IN LEFT TURN SIGNAL CIRCUIT. HAD TO REPLACE BOTH WITH GM PARTS. THIS WAS A DANGEROUS ERISORAE /

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**