



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2004 APR -1 AM 9:34
02-MAR-2004
Repository
Reference No. 10061131

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: LOS ANGELES State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: / /

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3N1CB51D82E641B45
Make: NISSAN Model: SENTRA Model Year: 2002

Date Purchased: Dealer's Name and Telephone Number: FILL IN Engine: No: Cylinders: Fuel Type:

Original Owner: Dealer's City: State: Zip Code:

Transmission Type: Antilock Brakes Cruise Control Powertrain: Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 26-JAN-2004 Failure Mileage: 40400 Failure Speed: 80

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 80 MPH VEHICLE STALLED. THREE WEEKS LATER, CONSUMER RECEIVED A RECALL NOTICE FOR THE DEFECT; HOWEVER, THE DEALER REFUSED TO INSPECT THE VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See attached

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

LA Ca

Dear Sir

A narrative description on the incidents is as follow: While driving along on the freeway in afternoon traffic upon descending downhill @ a speed of about 80 mph upon going up the hill the car shut completely off which resulted in the car speed slowing down fortunately I didn't have my kids with me I panic all of 15 second in attempts to start the car while trying not to brake as cars are coming behind me blowing their horn as I am coming up on a freeway connection while the car has die out due to a manufacture defect (2) unknown to me, that warned of such incidents happening which I rec'd 30 day after this incident.

(See copy)

Sincerely,



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 191
Gardena, California 90248

Los Angeles, CA

Dear Nissan Sentra Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that leg defects which relate to motor vehicle safety exist in some 2000-2002 model year Nissan Sentra vehicles equipped with the 1.8 liter engine and in some 2002-2003 model year Nissan Sentra vehicles equipped with the 2.5 liter engine.

Reason for Recall

On some 2000-2003 model year Nissan Sentra vehicles described above, there is a possibility that the engine may stop running while being driven due to contamination of the Engine Control Module (ECM) by the inner lining material. Also, there is a possibility that the engine might stop running while being driven if the crank position sensor fails. Either condition may result in the "Service Engine Soon" light coming on, or poor driveability. If the engine stops running while driving, this could result in a crash without warning.

What Nissan Will Do

In order to prevent this incident from occurring, your Nissan dealer will remove the inside lining material from the ECM. Additionally, your Nissan dealer will replace the crank position sensors. This free service should take about three hours to complete, subject to the dealer's work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. If the "Service Engine Soon" light comes on, contact your dealer as soon as possible to have your vehicle inspected. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-888-737-2647. If you reside in Hawaii, please call 1-808-835-0888. You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



CHANGE OF INFORMATION POSTCARD

VEHICLE IDENTIFICATION NUMBER **3N1CB51D82L641945**

If you have moved or no longer own this vehicle, please check the appropriate box.

- 1) Name or address has changed
- 2) Never owned this vehicle
- 3) Sold (print name and address of new owner below, if moved)
- 4) Destroyed
- 5) Stolen

Los Angeles, CA

RETURN THIS POSTAGE PAID CARD TO NISSAN IF ANY INFORMATION (NAME OR ADDRESS) HAS CHANGED. DETACH CARD AT PERFORATIONS.

LAST NAME FIRST NAME MIDDLE
 ADDRESS
 City
 STATE ZIP
 83V-488 83V-477

83822 F3163