U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received: 01-MAR-2004 (2004 APR -1 AM 11:27)
Repository ☐
Reference No.: 10061095

OWNER INFORMATION (Type or Print)

Name: [redacted]
Address: [redacted]
City: PALM BEACH GARDENS | State: FL | Zip Code: [redacted]
Daytime Telephone Number: [redacted]
E-mail Address: [redacted]
Evening Telephone Number: [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an[redacted]our name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 3/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JYAVP14E32A002959	YAMAHA	ROAD STAR	2002

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
1/21/04	Broward Motorsports 954-436-9905	No: Cylinders	
Original Owner ☒	Dealer's City: Davie, FL 33024	State	Zip Code

Transmission Type		Powertrain	Vehicle Component Code
	☐ Antilock Brakes ☐ Cruise Control		102000 POWER TRAIN:MANUAL TRANSMISSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
	1400		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC095)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER PURCHASED A MOTORCYCLE WITH 1190 MILES ON IT. WHILE READING A YAMAHA FORUM CONSUMER DISCOVERED THAT THE MOTORCYCLE WAS SOLD TO HIM WHILE IT WAS ON RECALL FOR TRANSMISSION FAILURE. THE CONSUMER WAS EXTREMELY UPSET. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On Jan 21, 2004 I purchased a Yamaha motorcycle from Broward Motorsports. Shortly thereafter, by coincidence I discovered the motorcycle had a major safety recall issued today - 12 DAYS BEFORE IT WAS SOLD TO ME! The recall is for a transmission failure that could result in injury or death. Broward Motorsports sold me this motorcycle and let me ride it home, without ever notifying me of the potential danger or the recall. Broward Motorsports is a certified Yamaha dealer.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

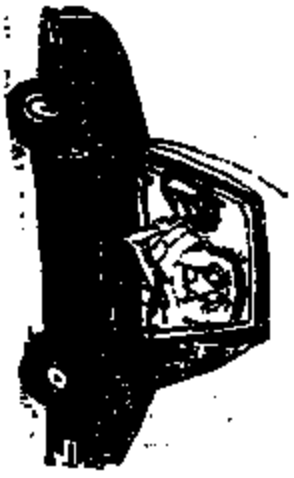
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety Administration
http://www.safercar.gov/vehicle