



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DDT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 MAR 23 PM 3:23  
27-FEB-2004

Repository

Reference No.  
10080919

OWNER INFORMATION (Type or Print)

Name

Address

City FAIRMONT

State WV

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/8/04

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JYAVPQ7E68

Make

YAMAHA

Model

ROAD STAR SILVERAD

Model Year

2003

Date Purchased

OCT. 03?

Dealer's Name and Telephone Number

MORGATON YAMAHA HONDA

Engine:

No. Cylinders

2

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Automatic  
5 speed

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-FEB-2004

Failure Mileage

Failure Speed

Recall For Trans. Failure

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC086)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injuries.)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

ON JANUARY 22, 2004 CONSUMER RECEIVED A RECALL NOTICE REGARDING TRANSMISSION. DEALERSHIP DID NOT HAVE THE PARTS AVAILABLE TO CONDUCT RECALL REPAIRS. \*AK

No one has any idea of when my new motorcycle will be repaired. Also why should I make payments on something I can't ride. I feel I should be reimbursed for lost time.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.