



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received

2004 MAY 23 11:23 AM
27-FEB-2004

Repository

Reference No.
10000918

OWNER INFORMATION (Type or Print)

Name

Address

City FAIRMONT

State WV

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize
In the absence of
Signature of Owner

vehicle? YES NO
the vehicle manufacturer.

to 318104

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JYAVP07E83A008234

Make
YAMAHA

Model
ROAD STAR SILVERAD

Model Year
2003

Date Purchased
OCT. 03?

Dealer's Name and Telephone Number
MORGATON YAMAHA HONDA

Engine:
No. Cylinders 2

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC
5 speed

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code

103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
27-FEB-2004

Failure Mileage

Failure Speed

Recall For Trans. Failure

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM13ABC056)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

ON JANUARY 22, 2004 CONSUMER RECEIVED A RECALL NOTICE REGARDING TRANSMISSION. DEALERSHIP DID NOT HAVE THE PARTS AVAILABLE TO CONDUCT RECALL REPAIRS. *AK

No one has any idea of when my new motorcycle will be repaired. Also why should I make payments on something I can't ride. I feel I should be reimbursed for last time.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.