



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received
2004 FEB -1 PM 12:03
28-FEB-2004

Repository
Reference No.
10058868

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City ALBANY State OR Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to use your vehicle information to the vehicle manufacturer? YES NO
Signature of Owner [Redacted] Date 3/12/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1HGCG5646WA013890 Make HONDA Model ACCORD Model Year 1998

Date Purchased 6/98 Dealer's Name and Telephone Number Beaverston Honda
Original Owner [Redacted] Dealer's City Beaverston State OR Zip Code [Redacted] Engine: No. Cylinders Fuel Type:

Transmission Type Antilock Brakes Powertrain Vehicle Component Code 080000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-OCT-2003
2/9/04 Failure Mileage 174,651 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P216/65R15)
DOT No. (Example: DOTM15ABC038) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN STARTING THE VEHICLE IT VIBRATED, THEN ENGINE SHUT OFF. CONSUMER NOTICED THAT THIS PROBLEM ONLY OCCURRED WHEN DRIVING FOR A LONG PERIOD OF TIME. CONSUMER CONTACTED DEALERSHIP ON TWO SEPARATE OCCASIONS, BUT THE PROBLEM RECURRED. *AK

2/9/04, took vehicle into Bill Rogers Honda, 1000 Spectrum Albany, OR as a result of Honda recall on an issue. When I drove vehicle home that day, I notice the "SRS" light stayed on. I called the service dept right away & I took the car in on 2/11/04. They told me the SRS light is warning to deploy air bags. They said it was not their fault & would not fix it.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Albany Honda dealer said it would cost about \$140. to fix. I can't believe they would not take the responsibility to fix. The SRS light had not latched before 2/19/04 & I can't believe they would release a vehicle when a person's life depends on air bags to deploy. I feel they should bear the expense to fix.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY MAILING TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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