



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

28-FEB-2004

Reference No.
10059838

1-PM 12:09

OWNER INFORMATION (Type or Print)

Name

Address

City COLUMBUS

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

1GKDM1929NB524695

1992

SLE

1992

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No. Cylinders

4.3

UNLEADED

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code:

03R000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-FEB-2004

Failure Mileage
68500

Failure Speed

25-35MPH

ABS ANTILOCK BRAKES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

COOPER

Tire Model (Name or Number)

STEEL BELTED

Tire Size (Example P215/65R15)

215 75 R15

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

W BROAD ST

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ABS SYSTEM FAILED. DEALER STATED THAT IT WAS NOT A SAFETY ISSUE, THEY STILL HAD BRAKES. *K

SYSTEM BRAKING

ABS NOT NEEDED IF NOT WORKING AND STILL HAVE BRAKING CAPABILITY

5001 - 6000 HYDRAULIC

ON FEBRUARY 10 2004 WHILE DRIVING IN PASSENGER LANE ON W BROAD ST (COMPACT) (35) A WOMAN IN COMPACT RED CAR PULLED FROM CENTER LANE WITH UN-ASSURED CLEAR DISTANCE THE SPEED LIMIT IS 35MPH FROM CENTER TO MY LANE, THERE WAS LESS THAN 1 CAR LENGTH BETWEEN HER CAR AND MY SAFARI PASSENGER VAN. I QUICKLY BRAKED (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RECALL ON DIPSTICK EARLY ON AS (THE INDICATOR MAY INDICATE AN OVERFILLED TRANSMISSION RESERVOIR) IF SHORTER DIPSTICK FROM FACTORY WAS INSTALLED CAUSING TRANSMISSION TO SLIP WHICH I HAVE THOUGHT ALL ALONG BUT WAS TOLD MINE IS NOT ONE OF THESE BUT I HAVE LETTER

WILL EAGERLY AWAIT RESPONSE TO THIS COMPLAINT AS I AM DRIVING W
STANDARD BRAKING MINUS THIS FEATURE!!!

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE PAVEMENT WAS NOT IN THE BEST OF SHAPES AND I HEARD
THE (GROANING) OF THE SYSTEM TRY TO STOP MY VEHICLE SO AS NOT
TO CRASH INTO HER SIDE (PASSENGER SIDE) AS I ^{WROTE} STOPPED OR SLOWED DOWN
AS THE VEHICLE WAS SKIDDING TO A STOP! WHEN I RELEASED MY BRAKES
THE ABS LIGHT REMAINED ON AND STILL IS ON! THE QUICKEST
I COULD HAVE THIS CHECKED WAS MONDAY 2/23/04. I TRIED TO
RETURN TO BOBBY LAYMAN ON SAT 2/20 BUT THE SHOP CLOSED AT 12 PM
MONDAY 2/23/04 TOOK IN FOR ESTIMATE WAS QUOTE \$1300 DOLLARS
BUT WAS TOLD I CAN DRIVE WITHOUT THIS FEATURE AS I STILL HAVE
BRAKING CAPABILITY! AS THIS IS A FAILURE OF THE SYSTEM OF "ABS"
THEN WHY IS THIS FEATURE INSTALLED ON CARS + VEHICLES THAT
STILL CAN BE STOPPED WITHOUT THIS FEATURE. SINCE IT IS
ON MY VEHICLE AND AN OPTION FOR SAFETY IT IS INCLUDED IN VEHICLE COST
AND INSURANCE RATED. UPON USE IN AN EMERGENCY, ATTACH ADDITIONAL SHEETS IF NECESSARY
SITUATION IT FAILED! LAST INSPECTION AT BOBBY LAYMAN WAS WORKING NORMALLY
BRAKE SHOES NOT WORN TO POINT OF REPLACEMENT NO MENTION OF ABS REPAIR

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
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and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



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http://www.safercar.gov

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**