



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository

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10059832

OWNER INFORMATION (Type or Print)

Name, Address, City (TURNERSVILLE), State (NJ), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
Signature of Owner Date 4/11/04 you have to

VEHICLE INFORMATION

17 digit Vehicle Identification Number (1G4HP54RX1U131420), Make (BUICK), Model (LESABRE), Model Year (2001), Date Purchased (2001), Dealer's Name (AGRESTA), Dealer's City (WILLIAMSTOWN), State (NJ), Zip Code (08012), Engine (6), Fuel Type (SPECIAL MOBIL), Transmission Type, Antilock Brakes, Cruise Control, Powertrain, Vehicle Component Code (08000 ENGINE AND ENGINE COOLING), Multiple Failure (2)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (15-FEB-2004), Failure Mileage (81000), Failure Speed (65)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 66 MPH VEHICLE STALLED IN THE MIDDLE OF THE HIGHWAY. A FEW DAYS LATER THE SAME EXACT THING OCCURRED. EACH TIME, AFTER A FEW MINUTES, THE VEHICLE COULD BE RESTARTED. DEALER EXAMINED THE VEHICLE AND WAS UNABLE TO FIND THE CAUSE OF THE PROBLEM. \*AK TOLD TO KEEP DRIVING UNTIL IT HAPPENS AGAIN ABOUT A WEEK LATER IT HAPPENED ON 42 SOUTH ON HIGHWAY SOUTH-BOUND TOLD TO BRING IT AS SOON AS IT HAPPENS AGAIN TO ME, THIS IS SERIOUSLY DANGEROUS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY. The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

BOUGHT  
2-01

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

→ THE AUTO NEVER DID THIS BEFORE, ON A 2 LANE HIGHWAY  
THE HURRVILLE CROSSKEYS AND FRIES MILL ROADS  
GOING ABOUT 45 MILES PH. THE CAR WENT DEAD, I COASTED  
TO THE SHOULDER OF ROAD, AND IN ABOUT 2 MINS. IT STARTED  
RIGHT UP. THIS WAS FIRST TIME IT HAPPENED TOOK CAR TO BARLOW Buick  
DEALER IN WOODBURY NJ. AND AFTER SPENDING 2 HOURS AT DEALER  
ALL TOLL IT HAPPENED ABOUT 6 TIMES AND EACH  
TIME I WAS HELPLESS BARLOW DEALER. THE DASH COMPUTER  
WAS BLANK; IT DID NOT LITE UP (ENGINE NEEDS ATTENTION) THE SERVICE  
DEPARTMENT TOLD ME IF AFTER RESTARTING YOU BRING IT HERE SOON  
WE CAN HOOK UP COMPUTER TO SEE THE PROBLEM BUT AFTER 3  
TIMES SHUTTING DOWN ON HIGHWAY THEY FOUND NOTHING  
IF YOUR IN CENTER LANE AND CAR SHUTS DOWN NO SPARK NO GAS, AND THE CARS ARE MOVING 65 MPH AND  
IT'S DANGEROUS!  
OVER

U.S. Department of Transportation

National Highway Traffic Safety Administration

400

Official Business Penalty for Private Use



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO. 7317 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4256**

DOT Auto Safety Hotline  
(DASH) 2 DOT

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Washington, DC 20590

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**