



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2004 APR -
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

2004 APR -
25-FEB-2004

Reference No.
10059800

OWNER INFORMATION (Type or Print)

Name

Address

City OREFIELD

State PA

Zip Code

Home Number

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an owner's signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 3/12/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1P3ES47C8TD573958

Make
PLYMOUTH

Model
NEON

Model Year
1998

Date Purchased
1998

Dealer's Name and Telephone Number
KNOPE PONTIAC

Engine:
No. Cylinders 4

Fuel Type:
UNL

Original Owner
☐

Dealer's City
ALLENTOWN

State
PA

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

114000 ELECTRICAL SYSTEM:WIRING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage
70000

Failure Speed

CAR HAS ELECTRICAL SHORT + ENGINE MISFIRE
CAUSING CAR TO LOSE POWER + SPUTTER AFTER
A SHORT DRIVE.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

AN ELECTRICAL SHORT IN THE WIRING HARNESS CAUSED THE VEHICLE TO STALL. CONSUMER RECEIVED NHTSA RECALL 98V026000
CONCERNING WIRING HARNESS FAILURE DUE TO AN ELECTRICAL SHORT, BUT CHRYSLER TOLD CONSUMER THAT THIS RECALL DID NOT
EXIST. *AK

A CHRYSLER RECALL #676 HAD BEEN ISSUED IN 1996 WHEN CAR WAS NEW.
I BOUGHT THE CAR IN 1998. PROBLEM SURFACED IN 2001. DEALER SAID CANNOT
LOCATE PROBLEM + NO RECALL. DEALER SAYS NEEDED TO REPLACE WIRING HARNESS,
WHICH IS A \$1200 JOB. INVESTIGATED MY PROBLEM AND LOCATED RECALL
CHRYSLER #676 WIRING HARNESS FAILURE, IDENTICAL TO MY SYMPTOMS.
FOLLOWUP TO DEALER + CHRYSLER CUSTOMER SERVICE SAYS RECALL DOES NOT EXIST!!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

*CAR DEALER IS ROTHROCK MOTOR SALES, ALLENTOWN, PA

PLEASE CALL [REDACTED] OR EMAIL [REDACTED]

TO DISCUSS.