



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received
2004 APR -1 AM 11:39
25-FEB-2004

Repository
Reference No.
10056797

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City OMAHA State NE Zip Code [REDACTED]
Do you authorize NHTSA to contact the manufacturer of your vehicle in the absence of an authorized representative? YES NO
Signature of Owner [REDACTED] Date 1/31/04

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTEBT14RD40029563
Make TOYOTA Model 4 RUNNER Model Year 2004
Date Purchased 1/26/04 Dealer's Name and Telephone Number Old Mill Toyota 402-496-4444
Engine: No: Cylinders 8 Fuel Type: Gasoline
Original Owner Dealer's City Omaha State NE Zip Code 68154
Transmission Type AUTOMATIC Antilock Brakes Powertrain 5-speed automatic
Cruise Control Vehicle Component Code 114200 ELECTRICAL SYSTEM:WIRING:INTERIOR/UNDER DASH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-FEB-2004 Failure Mileage 400 Failure Speed variable or none

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM4LSABC038) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code [REDACTED] Failed Part [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)
Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

DURING THE DAY INSTRUMENT PANEL IS NOT WELL LIT, CAUSING POOR VISIBILITY OF THE SPEEDOMETER AND WARNING INDICATORS. *AK
When driving the car on a bright sunlight day, the dashboard instruments are virtually impossible to read. They are backlighted, which is fine in low light situations, but on sunny days, one has to forget about taking quick glances at the instruments to verify such driving conditions as speed, and car conditions such as fuel, oil pressure, and other vital bits of information. This is a safety matter since while the driver is staring at the instruments trying to decipher information, attention is diverted from looking at road conditions.
(OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Toyota should recall these 4 Runners to correct the problem. The problem must have existed over time since J.G. Whitney has an aftermarket replacement for the major parts of the dashboard. A copy of the catalog description is attached.

I suggest that the National Highway Safety Administration study traffic accident reports involving the Toyota 4 Runner. The purpose being to determine the number of accidents stemming from driver inattention while trying to read information on the instrument panel that was being made impossible to read brought about by high a high level of sunlight.



U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use

DASH STYLING/GAUGE

AK CUSTOM-FIT WHITE-FACED DASH KITS

- Identical to original gauge face, but with a custom lettering bright white
- Body lining (choice of red or blue) makes the numbers & dials pop
- Complete replacement gauges—not screws or stickers
- Performs like O.S. works with all existing dash light fixtures
- Replaces original dash plate, using existing gauge needles, bezel, etc.

Always use protection for an individual with automotive knowledge will take about 1-1/2 hours. \$49.95 for 99-03 models do not include destination codes gauge. Lifetime 1-year warranty.

Make, Year Model	Kit No.	Make, Year Model	Kit No.
1997 Ford Focus	AK100	1997 Ford Focus	AK100
1998 Ford Focus	AK100	1998 Ford Focus	AK100
1999 Ford Focus	AK100	1999 Ford Focus	AK100
2000 Ford Focus	AK100	2000 Ford Focus	AK100
2001 Ford Focus	AK100	2001 Ford Focus	AK100
2002 Ford Focus	AK100	2002 Ford Focus	AK100
2003 Ford Focus	AK100	2003 Ford Focus	AK100



REQUIRED INFORMATION: PLEASE state make, model, year or edition, year, month or transmission & ch. no. Shipped separately from...

ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



AK LUMINESCENT GAUGES

These are bright white by day, glow blue or green at night. They are made of a special material that glows in the dark.

Make, Year Model	Kit No.	Make, Year Model	Kit No.	Make, Year Model	Kit No.
1997 Ford Focus	AK100	1997 Ford Focus	AK100	1997 Ford Focus	AK100
1998 Ford Focus	AK100	1998 Ford Focus	AK100	1998 Ford Focus	AK100
1999 Ford Focus	AK100	1999 Ford Focus	AK100	1999 Ford Focus	AK100
2000 Ford Focus	AK100	2000 Ford Focus	AK100	2000 Ford Focus	AK100
2001 Ford Focus	AK100	2001 Ford Focus	AK100	2001 Ford Focus	AK100
2002 Ford Focus	AK100	2002 Ford Focus	AK100	2002 Ford Focus	AK100
2003 Ford Focus	AK100	2003 Ford Focus	AK100	2003 Ford Focus	AK100

U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.nhtsa.gov



SAFETY DEFECTS
FORM
DOT
1238
Hollins
AT

VEHICLE OWNER'S QUESTIONNAIRE
DOT AUTO SAFETY HOTLINE

A SMALL FLASHLIGHT IS USED TO SEE NUMBERS OBSERVED BY SUNLIGHT