



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

204 APR 20 AM 8:19
25-FEB-2004

Reference No.
10059765

OWNER INFORMATION (Type or Print)

Name

Address

City LOUISVILLE

State KY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to include a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your address to the vehicle manufacturer.
Signature of Owner Date 3/23/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

Make

Model

Model Year

1G8ZK527XWZ261739

SATURN

SL

1998

Date Purchased
3/11/98

Dealer's Name and Telephone Number

Saturn of Louisville

499-3800

Engine:

Fuel Type:

No. Cylinders

Original Owner
☒

Dealer's City

Louisville, KY

State

Zip Code

4

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

151400 SEAT BELTS:FRONT:BUCKLE ASSEMBLY

Auto.

☒ Cruise Control

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

18-FEB-2004 +

50200

Varies

Others

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTNA19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING/PARKING SEAT BELT LATCH UNLOCKED FROM THE BELT BUCKLE. CONSUMER WAS UNABLE TO WEAR SEAT BELT CORRECTLY.

*AK

After buckling seat belt on numerous occasions, belt would become unlatched, sometimes shortly after buckling, sometimes while driving down the road. There was no explanation as to why it would unlatch. Part has been replaced at my expense and old part was kept in case it is needed later. (Bill Enclosed)
Saturn had no explanation of the problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**