



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 APR  
24-FEB-2004Repository 1-11-45  
Reference No.  
10059735

## OWNER INFORMATION (Type or Print)

Name

Address

City WESTMINSTER

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an  YES  NO  
Signature of Owner  YES  NO  
Date 3/13/04

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHWF35H03A910301

Make

HYUNDAI

Model

SONATA

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

FAIRFAX HYUNDAI

Engine:

No. Cylinders 6

Fuel Type:

GAS

Original Owner

Dealer's City

FAIRFAX

State

VA

Zip Code

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

Vehicle Component Code

198000 TIRES:TEMPORARY/EMERGENCY SPARE TIRE

Multiple Failures: 1

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

7500

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LSABC036)

 Original Equipment  
 Prior Repair

Failure Location:

N/A

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER INSISTED THIS VEHICLE QUALIFIED UNDER RECALL TO REPLACE THE CURRENT SPARE TIRE WITH A LARGER TIRE ALTHOUGH  
VIN DID NOT MEET THE CRITERIA. MANUFACTURER TOLD CONSUMER THIS VEHICLE WAS NOT ELIGIBLE. \*AK

VIN NUMBER MEETS CRITERIA FOR RECALL. VEHICLE IS EQUIPPED  
WITH TRACTION CONTROL AND ABS <sup>AND</sup> HAS THE SMALLER SPARE TIRE THAT  
IS BEING RECALLED. HYUNDAI INSISTS VEHICLE WAS BUILT IN JULY 2003  
SO IT DOES NOT QUALIFY FOR RECALL. SEE NHTSA CAMPAIGN ID NUMBER  
03V097000. ~~WHICH~~ VEHICLE MEETS ALL RECALL CRITERIA EXCEPT BUILD  
DATE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]  
Westminster, MD [REDACTED]

Reference No 10059735

This is in regards to a voluntary recall on 2003 Hyundai Sonatas equipped with traction control and a T125/70D-15 compact spare tire. It is my understanding that the vehicle may not function properly when this size spare tire is used. My vehicle is equipped with both of these items. Please note that my vehicle's VIN is in the range of VIN numbers being recalled. I contacted Hyundai customer service twice about this recall and was informed that my vehicle does not qualify because it was built in July 2003.

I am seeking either 1) to have my spare tire replaced with the larger diameter tire, as provided in the recall or 2) an explanation of why my vehicle should not be included in this recall, since it is equipped with the incorrect size spare tire.

**Make / Models :**

HYUNDAI / SONATA

**Model/Build Years:**

2002-2003

**NHTSA CAMPAIGN ID Number :** 03V097000

**Recall Date :** MAR 12, 2003

**Component:** TIRES:TEMPORARY/EMERGENCY SPARE TIRE

**Potential Number Of Units Affected :** 8315

**Summary:**

ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH A TRACTION CONTROL SYSTEM (TCS), IF THE T125/70D-15 COMPACT SPARE TIRE IS INSTALLED ON A FRONT WHEEL POSITION, THE TCS MAY INADVERTENTLY ACTIVATE BEGINNING AT SPEEDS OF 20 MPH.

**Consequence:**

INADVERTENT ACTIVATION OF THE TCS WILL CAUSE AUTOMATIC APPLICATION OF THE BRAKE AT THE WHEEL WHERE THE COMPACT SPARE TIRE IS INSTALLED. INADVERTENT BRAKE APPLICATION COULD CAUSE OVERHEATING AND DAMAGE TO THE BRAKE, AND MAY PREVENT THE VEHICLE FROM BEING DRIVEN AT SPEEDS ABOVE 20 MPH, WHICH COULD RESULT IN A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE SPARE TIRE WITH A NEW LARGER DIAMETER T125/80R-15 COMPACT SPARE TIRE AND A NEW TIRE PRESSURE LABEL WILL BE INSTALLED ON THE DRIVER'S DOOR TO PROVIDE INFORMATION APPLICABLE TO THE T125/80R-15 COMPACT SPARE TIRE. VEHICLES PRODUCED FROM NOVEMBER 15, 2002 THROUGH DECEMBER 15 2002, ALREADY CONTAIN T125/80R-15 COMPACT SPARE TIRES, WILL ONLY REQUIRE NEW TIRE PRESSURE LABELS. OWNER NOTIFICATION BEGAN JUNE 30, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HYUNDAI AT 1-800-633-5151.

**Notes:**

HYUNDAI RECALL NO. 059. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).