



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received
2004 MAR 23 PM 3:15
20-FEB-2004

Repository ☐

Reference No.
10059536

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City VALLEY CENTER State KS Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of dashboard on driver's side
VPOAE 001723Z X [REDACTED] Make YAMAHA Model ROAD STAR Model Year 2002

Date Purchased Dealer's Name and Telephone Number
MID-AMERICAN POWER SPORTS 316-946-8221 Engine: No. Cylinders Fuel Type:

Original Owner ☒ Dealer's City WICHITA State KS Zip Code 67300 2

Transmission Type ☐ Antilock Brakes Powertrain Vehicle Component Code
☐ Cruise Control 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Mileage 23000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example: P215/65R15)
DOT No. (Example: DOTM19ABC038) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

NHTSA RECALL 03V30900 CONCERNING TRANSMISSION FAILURE. CONSUMER CONTACTED THE DEALERSHIP ON FEBRUARY 11, 2004, AND WAS TOLD BY THE DEALER THAT PARTS WERE NOT AVAILABLE, AND HE HAD NO PROJECTED DATE AS TO WHEN PARTS WOULD BE AVAILABLE. ALSO, DEALER INFORM CONSUMER THAT IF HE DID NOT PURCHASE MOTORCYCLE FROM THIS DEALER HE WILL NOT SERVICE HIM ONCE THE PARTS DO COME IN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.