



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2004 APR -1 PM 12:00
20-FEB-2004

Reference No.
10059513

OWNER INFORMATION (Type or Print)

Name

Address

City THREE FORKS

State MT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize [redacted] to report to the manufacturer of your vehicle?
In the absence of [redacted] provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 3/1/04

YES ☒ NO ☒ YES

VEHICLE INFORMATION

1. Vign Vehicle Identification Number: Located at bottom of dashboard - driver's side

1FAFP22W157582

Make
FORD

Model
FOCUS

Model Year
2002

Date Purchased

5-17-02

Dealer's Name and Telephone Number

Brooks Hanna Ford

1-888-492-6333

Engine:

No. Cylinders

4

Fuel Type:

gas

Original Owner

Dealer's City

Butte

State

MT

Zip Code

59701

Transmission Type

Manual
5 speed

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure: 1 yes, everytime the roads aren't dry

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-FEB-2004

Failure Mileage
35587

Failure Speed
40 mph

car just slides everywhere, especially on wet or icy roads

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR and Hankook

Tire Model (Name or Number)

100015

Tire Size (Example: P215/65R15)

DOT No. (Example: DOT11A19ABC036)
FILL IN

☐ Original Equipment
☒ Prior Repair

Failure Location:

3rd set of rear tires

Tire Component Code
190000 TIRES

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

REAR TIRES TRACTION FAILED. AS A RESULT, VEHICLE BECAME UNCONTROLLABLE. *AK

this has been an on-going problem

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When driving the car on roads that ARE NOT completely dry, the car has a mind of it's own. A couple of weeks ago, I was driving straight down the highway at approx. 45 mph. The front was coming out of the ground. My car, as I'm holding the steering wheel straight, just slides into oncoming traffic. If I would've been going any faster, I would've been involved in a head on collision. I've had my car to the dealership for this problem at least 6 times. 3 of those times, they put new tires on the rear. The last 3 times, the dealership said, there's nothing wrong with it. The dealership just called me and said that there's nothing wrong, maybe just needs an alignment. I had an alignment done after the second set of tires. This car is a hazard. Either I'm gonna die or someone else will!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4256

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov