



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
2004 MAR 17 4:11:18
20-FEB-2004
Repository
Reference No.
10059480

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BOSSIER CITY State LA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization from you, NHTSA cannot provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G8KE57Y1 [REDACTED] Make CADILLAC Model CADILLAC Model Year 2001
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED] No. Cylinders [REDACTED]
Transmission Type Antilock Brakes Cruise Control Powertrain [REDACTED] Vehicle Component Code
D60000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-FEB-2004 Failure Mileage 44500 Failure Speed 46

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/55R15) [REDACTED]
DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 45 MPH VEHICLE STALLED. CONSUMER MANAGED TO PULL OVER AND RESTART THE VEHICLE WITHOUT A PROBLEM. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK

See attached letter copy and
repair info from dealer.....

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See attached letter

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
<http://www.nhtsa.dot.gov/defects>

17 February 2004

Mrs. Ann Bremer
Roundtree Cadillac
8750 Business Park Drive
Shreveport, La 7105

Dear Mrs. Bremer:

I am writing regarding my present Cadillac which is a 2001 DHS.

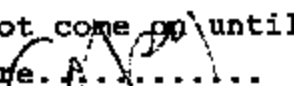
I have had three Cadillacs from Roundtree and this one is not a good one. It seems I am having a new problem often.

This is the latest. At about 9:00 P.M. one evening recently, I was coming from Benton to Bossier on the old Airline Drive. It was quite dark and I was driving at about 45 miles an hour. All of a sudden, the motor stopped running. I have no power for the operation of the car. Fortunately, there was no traffic. I coasted for a short distance while trying to pump the accelerator and all was quiet. I thought that I had failed to fully put the car in gear and it had slipped out. I finally turned the ignition off and put the gear in neutral, turned the key and it started. I was fully confused as to what happened.

The next morning it did the same thing on the way to Roundtree in heavy traffic. I restarted the engine and made it to Roundtree. The enclosed work sheet will show the cause. This is a very dangerous problem and I would like to report it to those responsible for car safety. I have 5,000 miles due on warranty...I shudder to think about the problems to come and the expense. Fortunately, the service at Roundtree has made this car berable.

Sincerely,


Bossier City, La 

Addm: Service Engine Soon (trouble light)
did not come on until after engine
failure. 

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**