

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

on Wed 4/26/03 -
while driving 10 miles
a hour I hear a noise
out in seconds lost control
of my power steering -
extreme difficulty in
turning wheels.

Vehicle was forced to
Albertson Chevrolet
on 4/26/03 -

I was told that your
power steering unit
fell off my vehicle
because of "metal stress"
of the power steering
unit. (At a faster speed
there would have been
a serious accident)

The dealer (Albertson)
installed a new unit at my
cost - and they are
General Motors customer
service refused information
about similar incidents.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Office of Defects Investigation, NSA-10.01
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Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



Complete and return or place in your car manual for future use



VEHICLE
OWNER

QUESTIONNAIRE

(V)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
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1-888-DASH-2-DOT

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U.S. Department of Transportation
National Highway Traffic Safety
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