

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2004

FEB 19 AM 9:36

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 r_dt _____
 od_rt _____
 up_lr _____

Reference No.

10059408

OWNER INFORMATION (Type or Print)

 Name _____
 Street _____
 Apt. No. _____

 City Manteca State CA

Daytime Telephone Number _____

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 2/14/04

PRODUCT INFORMATION

 Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) JTHBF30663 Make Lexus Model ES300 Year 2003

 Purchased Date 9/21/02 Dealer's Name Lexus of Pleasanton Engine Size 3.0L IFA Turbo Diesel
 New Used Dealer's City Pleasanton State CA Zip Code 94536 No. Cylinders V6 Gas Fuel Injection

 Manufacture Date (on driver's door or pillar) 8/02 Transmission Type Manual Automatic Restraint System Driver's Air Bag Motorbelt Passenger's Air Bag 2-Point Belt 3-Point Belt (SRS) Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

 Part Name(s) _____ Location Left Right Front Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

 Tire Brand _____ Tire Name _____
 Complete Tire Size _____ DOT No. _____

 No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

 Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Due to design of speedometer it is impossible to read the gauge when the sun shines brightly through the windshield. The numbers are white and clearly visible, but the pointer is red and you cannot tell where it is pointing in this circumstance so you do not know how fast you are driving.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862