



US Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**AUTO SAFETY HOTLINE**  
**VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-0303  
DC METRO AREA 202-368-0123

2004 FEB 11 10:40

**FOR AGENCY USE ONLY**

DATE RECEIVED

od. or \_\_\_\_\_  
rt. dt. \_\_\_\_\_  
od. rt. \_\_\_\_\_  
up. rt. \_\_\_\_\_

REFERENCE NO.

10059401

**OWNER INFORMATION (TYPE OR PRINT)**

NAME and ADDRESS



DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 2-1-04

**VEHICLE INFORMATION**

VEHICLE IDENTIFICATION NO. \*

1B37HC16Z54

VEHICLE MAKE

Dodge

VEHICLE MODEL

1500 Ram

MODEL YEAR

2000

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

24122

DATE

1-19-04

DEALER'S NAME, CITY & STATE

1-19-04 michigan  
Ann Arbor MI  
Norm Reeves

ENGINE SIZE

(CID/CC/L) 256

NO. CYLINDERS 4

☐ TURBO  
☒ DIESEL  
☐ GAS  
☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL

☒ AUTOMATIC

ANTILOCK BRAKES

☒ YES

☐ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT

☒ PASSENGERSIDE AIRBAG

☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES

☐ NO

DRIVETRAIN

☐ FRONT

☒ REAR

☐ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

**FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)**

COMPONENT

Brakes

PART NAME(S)

LOCATION

☐ LEFT FRONT ☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL REPLACEMENT

NO. OF FAILURES

5

DATE(S) OF FAILURE(S) 1-20-04

MILEAGE AT FAILURE(S) 3900 - 24000

VEHICLE SPEED AT FAILURE(S) 25 mph +

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

**APPLICABLE ACCIDENT INFORMATION**

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE EST\$

POLICE REPORTED

☐ YES ☐ NO

**NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)**

Pedal gets harder as a rock need to stand on pedal with both feet. noise under hood sound like some body having a good fight. Dealer cannot find problem almost went through intersections speed approx 25 mph in colored area copy. I feel like I am driving a coffin!

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**