



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received
2004 MAR 17 11:05
20-FEB-2004

Repository
11:05
Reference No.
70055333

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALEXANDRIA State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] Email Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SHSR078864U221360
Make HONDA Model CRV Model Year 2004
Date Purchased 03-FEB-04 Dealer's Name and Telephone Number LANDMARK HONDA Engine: No. Cylinders Fuel Type:
Original Owner Dealer's City ALEXANDRIA State VA Zip Code
Transmission Type Antilock Brakes Powertrain Vehicle Component Code 08000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-FEB-2004 Failure Mileage 200 Failure Speed 30-35 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15A8C096) Original Equipment Prior Repair Failure Location:
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING VEHICLE STALLED, CONSUMER CONTACTED THE DEALERSHIP ON TWO SEPARATE OCCASIONS, BUT THE PROBLEM STILL OCCURS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car's engine cuts out while in motion without any warning.
First time, it occurred on interstate freeway in the center lane
of a bridge.

Second time, it occurred while making a right turn on a
busy street intersection.

Both the dealer and Honda refuse or are unable to say
that the specific defect has been fixed.

The car was purchased new on 2/3/04. The car broke down
on 2/9/04 and 2/16/04.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DASH2DOT

and dial toll free at

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(DASH) & DOT



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http://www.safercar.gov