



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 FEB -7
19-FEB-2004

Repository

Reference No.
10059315

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: East Hartford, CT
State: CT
Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/15/04

VEHICLE INFORMATION

PLEASE FILL IN

VIN: LFTZRLE593T [Redacted]

Make: FORD Model: RANGER Year: 2003

Date Purchased: _____ Dealer's Name and Telephone Number: DILLON FORD 860-645-3220

Original Owner: Dealer's City: MANCHESTER State: CT Zip Code: 06040

Engine: No. Cylinders: 4.0 Fuel Type: UNLEADED GAS

Transmission Type: Automatic

Vehicle Component Code: 20000 ENGINE AND ENGINE COOLING

Multiple Failure: 12 PLUS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 07-FEB-2004 Failure Mileage: 10000 Failure Speed: VARIES

ENGINE JUST SHUTS OFF DRIVING DOWN HIGHWAY OR CITY STREETS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____

DOT No. (Example: DOTM15ABC136) Original Equipment Prior Repair Failure Location: _____

Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____

Seat Type: _____ Installation System: _____

Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash Yes No Fire Yes No

Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE ENGINE FAILED. THE CAUSE HAS NOT BEEN DETERMINED. THIS HAS BEEN HAPPENING SINCE 2-03 TO PRESENT 6-04. DEALERSHIP TELLS ME THEY CAN'T FIND ANYTHING WRONG FOR LAST 17 MONTHS. FORD RECENTLY HAD RECALL ON 3.0 ENGINE. MAYBE 4.0 ENGINE ALSO A PROBLEM!

ATTACHED COMPONENT(S)/PART(S) INFORMATION

Include, if available, the following information: Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority granted in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.