



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2004 MAR 23 PM 3:25  
19-FEB-2004

Reference No.  
10059303

**OWNER INFORMATION (Type or Print)**

Name

Address

City

MARION

State

NC

Zip Code

Deletion Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2/3/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

FILL IN

1FJNW21P33

Make

FORD

Model

F250

Model Year

2003

Date Purchased

Oct 03

Dealer's Name and Telephone Number

Sedgwick Ford 852-2020

Engine:

No: Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Marion, NC

State

NC

Zip Code

28753

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

100000 POWER TRAIN

Multiple Failure: 6

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

15-JAN-2004

Failure Mileage

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Name:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN THE OWNER PARKED THE VEHICLE AND SHUTS THE ENGINE OFF, THE VEHICLE ROLLED. THE CONSUMER HAS TAKEN THE VEHICLE TO THE DEALERSHIP ON THREE SEPARATE OCCASIONS BUT THE PROBLEM STILL EXISTS. \*NM

**LIST OF CONTACTS (1) AND (2) INFORMATION**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]  
Taylorsville, NC [REDACTED]

To Whom It May Concern:

On January 21<sup>st</sup>, 2004 Neil Carver backed his vehicle to the loading dock. As he stepped from his vehicle it began to roll backwards. He jumped back into the vehicle to stop it and discovered that the vehicle was in park but had rolled back anyway. I was standing on the dock and witnessed this happening. Mr. Carver was very shaken by what had just happened and took him several minutes to regain his composure.

Sincerely,  
[REDACTED]