



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

18-FEB-2004

Repository ☐

Reference No.
10069260

OWNER INFORMATION (Type or Print)

Name

Address

City

PENSACOLA

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 2/2/04

VEHICLE INFORMATION

1. Original Vehicle Identification Number Located at _____ of vehicle on driver's side

JYAVP07E03

Make

YAMAHA

Model

ROAD STAR

Model Year

2003

Date Purchased

10-13-03

Dealer's Name and Telephone Number

Gulf Shores Power Sports

Engine:

No. Cylinders

Fuel Type:

UNLEADED

Original Owner

Dealer's City

Gulf Shores

State

AL

Zip Code

Transmission Type

5 SPEED

☐ Antilock Brakes

☐ Cruise Control

Powertrain

V-TWIN

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

18-FEB-2004

Failure Mileage

RE-CALL

Failure Speed

N.A.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N.A.

Tire Model (Name or Number)

N.A.

Tire Size (Example P215/65R16)

N.A.

DOT No. (Example: DOT1A19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

RECALL N.A.

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

N.A.

Date Manufactured:

Model No./Name:

Seat Type:

N.A.

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL NOTICE CONCERNING TRANSMISSION FAILURE. NO PARTS WERE AVAILABLE. YAMAHA, US 6555, KATELLA AVENUE, CYPRESS, CA 90630, 1714 781 7900. SERVICE MANAGER, SARAH. AK

Three Different Dealers told me part is not available + it will be 3-6 months TILL I CAN RIDE IT! THEY SAY IT WILL LOCK-UP AT 45 MPH, INJURY OR DEATH MAY OCCUR!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.