



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

18-FEB-2004

Reference No.
10050210

OWNER INFORMATION (Type or Print)

Name

Address

City

BAYONNE

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an address to the vehicle manufacturer.

Signature of Owner

Date 3/1/04

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

Make

MAZDA

Model

6

Model Year

2003

1YVHP80C735

Date Purchased

9/03

Dealer's Name and Telephone Number

Maxxon - Union, NJ

Engine

4

No. Cylinders

Fuel Type

Regular

Unleaded

Original Owner

☒

Dealer's City

Maxxon

State

NJ

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code(s)

141000 AIR BAGS:FRONTAL - Rear

Multiple Failure: 1 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-DEC-2003

Failure Mileage

2,300

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Goodyear

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

17 inch

DOT No. (Example: 80TMA18ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location

NJ Turnpike

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 55 MPH CONSUMER'S VEHICLE WAS HIT FROM BEHIND, CAUSING IT TO REAR END ANOTHER VEHICLE. UPON IMPACT, BOTH FRONTAL AIR BAGS DID NOT DEPLOY. DRIVER SUSTAINED MINOR INJURIES. *AK

Rear air bags did not deploy either
there were 6 air bags total
Car was totaled

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Occurred on 12/1/03 on the N.J. Turnpike, right after the extension bridge going toward exit 14A. Large GMC truck hit me from behind & caused me to hit the person in front of me & a driver on the side of me. The truck was pushed into my back seat and up, causing the back window to shatter. The front right headlight area was smashed from hitting the person in front of me. Not 1 out of 6 air bags came out. I had a fractured nose & damage to my back & neck. I had to have surgery on my nose & may have to have it again, and I see a chiropractor 3 times a week for my back & neck. See attached pictures. The car was totaled, and was only owned for 2 months. Also attached is the police report & letter written to the President of Mazda.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-800-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.gov

7603

43 CASE NUMBER NJ003 4231A		44 POLICE DEPARTMENT OF STATE POLICE		45 STATION/PRINCIPAL NEWARK		46 DATE OF COLLISION MONTH DAY YEAR 12 01 03		47 DAY OF WEEK 8 M Tu W Th F S Th F S		48 TIME (USE 24HR) 1545		49 MUNICIPALITY CODE 0901		50 TOTAL KILLED 0		51 TOTAL INJURED 2		52 RAMPY ☐ NO ☐ YES ☐		53 FROM ☐ NB ☐ SB ☐ WB ☐ EB ☐		54 TO ☐ NB ☐ SB ☐ WB ☐ EB ☐		55 ROUTE NO. 17		56 ROUTE NO. 17		57		58 ROAD NAME HUE ROADWAY		59		60		61		62		63		64		65		66		67		68		69		70		71		72		73		74		75		76		77		78		79		80		81		82		83		84		85		86		87		88		89		90		91		92		93		94		95		96		97		98		99		100		101		102		103		104		105		106		107		108		109		110		111		112		113		114		115		116		117		118		119		120		121		122		123		124		125		126		127		128		129		130		131		132		133		134		135		136		137		138		139		140		141		142		143		144		145		146		147		148		149		150		151		152		153		154		155		156		157		158		159		160		161		162		163		164		165		166		167		168		169		170		171		172		173		174		175		176		177		178		179		180		181		182		183		184		185		186		187		188		189		190		191		192		193		194		195		196		197		198		199		200		201		202		203		204		205		206		207		208		209		210		211		212		213		214		215		216		217		218		219		220		221		222		223		224		225		226		227		228		229		230		231		232		233		234		235		236		237		238		239		240		241		242		243		244		245		246		247		248		249		250		251		252		253		254		255		256		257		258		259		260		261		262		263		264		265		266		267		268		269		270		271		272		273		274		275		276		277		278		279		280		281		282		283		284		285		286		287		288		289		290		291		292		293		294		295		296		297		298		299		300		301		302		303		304		305		306		307		308		309		310		311		312		313		314		315		316		317		318		319		320		321		322		323		324		325		326		327		328		329		330		331		332		333		334		335		336		337		338		339		340		341		342		343		344		345		346		347		348		349		350		351		352		353		354		355		356		357		358		359		360		361		362		363		364		365		366		367		368		369		370		371		372		373		374		375		376		377		378		379		380		381		382		383		384		385		386		387		388		389		390		391		392		393		394		395		396		397		398		399		400		401		402		403		404		405		406		407		408		409		410		411		412		413		414		415		416		417		418		419		420		421		422		423		424		425		426		427		428		429		430		431		432		433		434		435		436		437		438		439		440		441		442		443		444		445		446		447		448		449		450		451		452		453		454		455		456		457		458		459		460		461		462		463		464		465		466		467		468		469		470		471		472		473		474		475		476		477		478		479		480		481		482		483		484		485		486		487		488		489		490		491		492		493		494		495		496		497		498		499		500		501		502		503		504		505		506		507		508		509		510		511		512		513		514		515		516		517		518		519		520		521		522		523		524		525		526		527		528		529		530		531		532		533		534		535		536		537		538		539		540		541		542		543		544		545		546		547		548		549		550		551		552		553		554		555		556		557		558		559		560		561		562		563		564		565		566		567		568		569		570		571		572		573		574		575		576		577		578		579		580		581		582		583		584		585		586		587		588		589		590		591		592		593		594		595		596		597		598		599		600		601		602		603		604		605		606		607		608		609		610		611		612		613		614		615		616		617		618		619		620		621		622		623		624		625		626		627		628		629		630		631		632		633		634		635		636		637		638		639		640		641		642		643		644		645		646		647		648		649		650		651		652		653		654		655		656		657		658		659		660		661		662		663		664		665		666		667		668		669		670		671		672		673		674		675		676		677		678		679		680		681		682		683		684		685		686		687		688		689		690		691		692		693		694		695		696		697		698		699		700		701		702		703		704		705		706		707		708		709		710		711		712		713		714		715		716		717		718		719		720		721		722		723		724		725		726		727		728		729		730		731		732		733		734		735		736		737		738		739		740		741		742		743		744		745		746		747		748		749		750		751		752		753		754		755		756		757		758		759		760		761		762		763		764		765		766		767		768		769		770		771		772		773		774		775		776		777		778		779		780		781		782		783		784		785		786		787		788		789		790		791		792		793		794		795		796		797		798		799		800		801		802		803		804		805		806		807		808		809		810		811		812		813		814		815		816		817		818		819		820		821		822		823		824		825		826		827		828		829		830		831		832		833		834		835		836		837		838		839		840		841		842		843		844		845		846		847		848		849		850		851		852		853		854		855		856		857		858		859		860		861		862		863		864		865		866		867		868		869		870		871		872		873		874		875		876		877		878		879		880		881		882		883		884		885		886		887		888		889		890		891		892		893		894		895		896		897		898		899		900		901		902		903		904		905		906		907		908		909		910		911		912		913		914		915		916		917		918		919		920		921		922		923		924		925		926		927		928		929		930		931		932		933		934		935		936		937		938		939		940		941		942		943		944		945		946		947		948		949		950		951		952		953		954		955		956		957		958		959		960		961		962		963		964		965		966		967		968		969		970		971		972		973		974		975		976		977		978		979		980		981		982		983		984		985		986		987		988		989		990		991		992		993		994		995		996		997		998		999		1000		1001		1002		1003		1004		1005		1006		1007		1008		1009		1010		1011		1012		1013		1014		1015		1016		1017		1018		1019		1020		1021		1022		1023		1024		1025		1026		1027		1028		1029		1030		1031		1032		1033		1034		1035		1036		1037		1038		1039		1040		1041	
-------------------------------	--	---	--	--------------------------------	--	--	--	---	--	----------------------------	--	------------------------------	--	----------------------	--	-----------------------	--	--	--	--	--	--	--	-----------------	--	-----------------	--	----	--	-----------------------------	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	-----	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--	------	--

PEDESTRIAN NAME/VEHICLE		07 Getting On or Off Vehicle		APPARENT CONTRIBUTING CIRCUMSTANCES (Driver, Vehicle, Environmental Factors)		NUMBER OF AXLES	
01 Crossing/Entering Roadway at Intersection	02 Crossing/Entering Roadway Not at Intersection	08 Parking or Working on Veh.	09 Other Working in Roadway	01 Unable to See	02 Driver Inattention	03 Traffic Control Device Ineffective/Missing	04 Failure to Keep Right
03 Walking on Road w/Traffic	04 Walking on Road Against Traffic	10 Approaching or Leaving School Bus	11 Getting In Front of Parked Vehicle	05 Failed to Obey Traffic Control Device	06 Failed to Yield Right of Way to Vehicle/Pedestrian	07 Improper Lane Change	08 Improper Passing
05 Playing in Road	06 Standing in Road	12 Other		09 Improper Use of Turn Signal/Signal to Signal	10 Improper Turning	11 Following Too Closely	12 Backing Unnecessarily
TRAFFIC CONTROLS		06 Channelization-Physical		13 Improper Parking		14 Pedestrian's/Bicyclist's Actions	
01 Police Officer	02 P.A. Flashman, Gates, Etc.	07 Warning Signal	08 Stop Sign	15 Vehicle Defect		16 Animal's Action	
03 Traffic Signal	04 Lane Markings	09 Yield Sign	10 Flagman	17 Defective Shoulder		18 View/Obstruction/Limited	
05 Channelization-Painted		11 No Control Present	12 Other	19 Water Puddles		20 Obstruction/Debris on Road	
ROAD SYSTEM		3 County		21 Improper/Inadequate Lane Marking		22 Other Roadway Defects	
1 Interstate	2 State Highway	4 Co. Adm. Park or Institution					
3 State/Interstate Authority	4 State Park or Hike	7 Municipal					
ROAD CHARACTER		8 Private Property					
1 Straight and Level	2 Straight and Grade	9 U.S. Government Property					
3 Straight w/ Hillcrest							
ROAD SURFACE TYPE		4 Curve and Level					
1 Concrete	2 Asphalt	5 Curve and Grade					
3 Gravel	4 Other	6 Curve and Hillcrest					
SURFACE CONDITION		STATE OF NEW JERSEY POLICE ACCIDENT REPORT		PRE-ACCIDENT VEHICLE ACTION		LIGHT CONDITION	
1 Dry	2 Wet	EXPLAIN IN ACCIDENT DESCRIPTION		01 Going Straight Ahead	02 Making Right Turn	03 Making Left Turn	04 Making U Turn
3 Snowy	4 Other	IF A QUESTION DOES NOT APPLY, ENTER A DASH (-)		05 Starting from Parking	06 Starting in Traffic	07 Stopping or Stopping	08 Stopped in Traffic
WEATHER		IF AN ANSWER IS UNKNOWN, ENTER 0 or 00		09 Parked	10 Changing Lanes	11 Merging	12 Backing
1 Clear	2 Rain			13 Backing	14 Overlook/Noticing	15 Other	
3 Snow	4 Fog						
5 Other							
OVERSIZE/OVERWEIGHT PERMIT (COMM. VEHICLES ONLY)		13 Signal Red		SEQUENCE OF EVENTS (Select up to 4 for each vehicle)		Vehicle 1 Events	
1 Yes	2 No	14 Single Unit Truck (2 axle)	15 Single Unit Truck (3 axle)	01 Overrun (Yellow)	02 Fire/Explosion	03 Immersion	04 Jackknife
VEHICLE TYPE		16 Tractor/Trailer	17 Tractor/Trailer (Flatbed)	05 Ran Off Road	06 Downed/Ranway	07 Cargo Load or Shift	08 Separation of Units
01 Passenger Car/Station Wagon	02 Passenger Van	18 Tractor/Trailer	19 Tractor/Trailer	09 Other Non-Collision	10 Pedestrian	11 Pedestrian	12 Pedestrian
03 Passenger Car/Tractor	04 Passenger Van	20 Tractor/Trailer	21 Tractor/Trailer	13 Animal	14 Animal	15 Animal	16 Animal
CARGO BODY TYPE		22 Other		17 Other Object (Non-Fixed)	18 Impact Attractor	19 Bridge/Overpass	20 Bridge Person End
1 Box	2 Flatbed	23 Other		21 Bridge Person End	22 Bridge Rail	23 Guide Rail	24 Median Barrier
3 Van/Enclosed Box	4 Dump	24 Other		25 Traffic Sign Post	26 Overhead Sign Support	27 Light Standard	28 Utility Pole
5 Cargo Tank	6 Concrete Mixer	25 Other		29 Other Post	30 Culvert	31 Curb	32 Ditch
ROAD DIVIDED BY		26 Other		33 Embankment	34 Fence	35 Other Fixed Object	36 Unknown
1 Guide Rail	2 Grass Med.	27 Other					
3 Concrete Bar.	4 None	28 Other					
5 Concrete Med.	6 Other	29 Other					
IS ROAD UNDER CONSTRUCTION?		30 Other					
1 Yes	2 No	31 Other					
WHICH VEHICLE OCCUPIED?		32 Other					
1 Veh. 1	2 Veh. 2	33 Other					
POSITION IN VEHICLE		34 Other					
1 Unknown	2 Driver	35 Other					
3 Passenger	4 Riding/Hanging on Outside	36 Other					
WITNESS PHYSICAL COND.		37 Other					
1 Killed	2 Injured	38 Other					
3 Moderate Injury	4 Complaint of Pain	39 Other					
DIRECTION FROM VEHICLE		40 Other					
1 Not (Facing)	2 Facing	41 Other					
3 Back	4 Forward	42 Other					
AGE & SEX		43 Other					
1 Male	2 Female	44 Other					
SAFETY EQUIPMENT		45 Other					
01 None Used	02 Lap Belt	03 Airbag	04 Airbag & Seat Belt				
05 Child Restraint	06 Harness	07 Pedestrian	08 Pedestrian				
09 Other	10 Other	09 Pedestrian	10 Pedestrian				
TOTAL NUMBER OF VEHICLES INVOLVED IN ACCIDENT		11 Pedestrian	12 Pedestrian				
1	2	13 Pedestrian	14 Pedestrian				
3	4	15 Pedestrian	16 Pedestrian				
5	6	17 Pedestrian	18 Pedestrian				
7	8	19 Pedestrian	20 Pedestrian				

29 Andrew Street
Bayonne, NJ 07002

December 29, 2003

Mr. James O'Sullivan
Mazda North America Corporation
7755 Irvine Center Dr.
Irvine, CA. 92618-2922

Handwritten signature: James O'Sullivan

Dear Mr. O'Sullivan:

I purchased a 2003 Mazda 6 for my daughter, this past September. I was completely satisfied with the dealership and the car. I have never experienced such wonderful service at a dealership, as I did at Maxon.

When we got home with the car that night, the engine light was on. My daughter brought it back to the dealership and they said it was because the car was running ideal while it was being shown to her. That was understandable. The engine light never again came on. Then we realized that the front left tire was loose. We repeatedly put air in the tire, and it continued to lose air. My daughter brought the car back to the dealership and had them look at it. They took the tire off the rim, re-beaded it, checked for any nails, or anything that could cause a leak. They found nothing fine anything wrong with the tire. My daughter was told to keep checking it kept losing air, because if so then the tire was defective and a new one would be put on. The tire did keep losing air, and apparently was defective; however, we did not get the tire replaced due to the next issue.

On December 1, 2003, only two months after purchasing the car, it was in an accident. A lady driving a GMC truck, was driving behind her on the New Jersey Turnpike, and slammed into the back of her car, which in turn caused her to hit the person in front of her. There were a total of four cars involved in the accident. The impact of the hit was so forceful; my daughter's car was totaled. My daughter was in motion, when the impact occurred, and she went into such shock she was unable to get on her brakes. When she finally did get out of the car, she noticed she had a good amount of feet, because the lady's truck was a good distance behind her. The truck went through the back window and into the back seat. The spoiler was a good seven feet above the roof of the car, the entire trunk was pushed up, and was clearly visible. There was minor damage in the front, from the impact of the car hitting the car in front of her. The windshield was cracked and the right headlight was totally busted.

My daughter experienced having a fractured nose, and several other problems. We are all grateful that she is alive, because truthfully if they had not hit her back seat they would be dead right now. From the impact the seats were pushed up and the leather was completely crinkling.

However, the main reason for this letter, not one out of six air bags deployed. As I am sure you are aware, there were four air bags in the front, two front

, at Maxon
is service at the
before at a car

1. The next day
2. the car was
because the light
air. We
ice again
the tire off the
ok. They could
the tire to see if
old have to be
er we did not

my daughter
in the New
e my daughter
the accident.
daughter was in
unable to slam
been pushed a
her. The trunk
ast five to
te spare tire was
ny daughter
ont bumper and

and neck
was anyone in
re pushed up

s deployed. As I
ad two sides, as

well as two side bags in the back. I can understand the front air bags not because she did not hit the person head on. However, she did hit the person on the right corner, so one would think that the right side panel, if not for an air bag would have deployed. Another concern I have is the back air bags. I can understand that no one was back there, for the air bags to save, but what has been. If anyone was in her back seat at the time of the accident they would not have survived. I have been told that the rear bags are purposely for getting hit from the side. This is understandable, however, the entire back right panel came down and the symbol was clearly visible and still no air bag deployed. The panel could have been caused from a side impact, and obviously the air bag still would not have deployed. I do understand that the car must be hit a certain way for the air bags to deploy. However due to the impact that the car was hit at, it is hard for me to believe that an air bag would have deployed, as you can see from the enclosed picture that a car can be going 25 miles per hour and get hit and an air bag can still not deploy. Again makes it hard for me to believe that none of them deployed.

I purposely purchased this car for my daughter because my husband was safer knowing that there were six air bags. I don't know if the air bags deployed or if there was some other reason they did not deploy. However, I am aware that someone with the same exact car had to have their entire air bag system replaced. Knowing this fact and that fact that one of the tires on my daughter's car is bald makes me think that maybe the car we received was a lemon. If there had been the airbags, which may be possible, I had no other choice then to inform you. I am aware that you are a great corporation and I am just a small needle in a haystack. However, if someone else's child should not be as lucky as my daughter, I would feel a little responsible if I hadn't written this letter.

My daughter was extremely upset when this occurred. She loved more about the fact that the car was totaled, then that her nose was broken. She couldn't turn her neck from the pain. However, she refuses to get in a car again. Not only did she have a bad experience with it, but she no longer feels safe in a car where not one air bag came out.

I appreciate your attention in this matter.

Sincerely yours,

coming out,
in front of her
passenger side
not deploying. I
if there had
I not have
from the side.
the air bag
g down could
not have
bags to deploy.
ave that not one
also understand
ll deploy, which

id and I felt
re defective, or
of a situation
stem re-done.
was defective,
been a defect in
Azda. I am
unt haystack.
nd were to get
tter.

that car, and fractured or that same car again. He driving in a



January 9, 2004

Bayonne, NJ

Dear

I am responding to your letter dated December 29, 2003 on behalf of James O'Sullivan. Thank you for your recent letter regarding the Supplemental Restraint System in your 2003 Mazda 6. We appreciate the opportunity to respond to your questions and concerns.

Enclosed is an informational air bag brochure published by the American Coalition for Traffic Safety, Inc. This brochure explains the function of the Supplemental Restraint System and should answer any questions you may have about air bags.

Your letter indicates that you feel that the air bags did not work properly. In order to verify this you will need to have your insurance company send out an inspector to determine if there was a manufacturing defect. If your insurance company finds that there was a manufacturing defect, they will contact us directly in a process called subrogation.

Again, thank you for allowing us the opportunity to respond to your questions and concerns. I have enclosed one of my business cards for your convenience. If you have any further questions, please contact me directly at (800) 222-5500 x1156.

Sincerely,

Sharon Hartman

Sharon Hartman
Supervisor, Customer Assistance
On behalf of James O'Sullivan

Recall
Notice



February 2004

2003 MAZDA6 Fuel Odor Recall 1403L

Dear MAZDA6 Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on 2003 model year MAZDA6 vehicles produced from October 2, 2002 to August 6, 2003. If you are the recipient of this notice, your vehicle is included in this recall.

What is the problem?

On subject vehicle, the fuel pump seal may have been installed improperly. In some cases, this may result in a fuel odor from the fuel pump area, causing fuel accumulation. Fuel leakage in the presence of an ignition source could potentially result in a vehicle fire. Even if no fuel odor is present, your vehicle still must be inspected.

What will Mazda do?

Your Mazda dealer will inspect the top of the fuel tank, and if necessary, repair/replace it free of charge. The inspection and repair may take approximately 1.5 hours to complete depending on the service workload at your Mazda dealership. As a reminder, your Mazda Driver's Assurance Plan provides alternate transportation any time an owner's vehicle is at an authorized Mazda dealership for a warranty repair. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with your dealer to have the fuel tank inspected as soon as possible. You do not need to bring the vehicle to the dealer, but it may assist in the check-in process. The inspection procedure must be performed with the fuel tank less than 1/2 full. Please try to bring your MAZDA6 to the dealership with less than a 1/2 tank of fuel. This will help expedite the inspection/repair.

In California, Massachusetts, and Vermont, you must complete this recall before renewing your vehicle registration. The Department of Motor Vehicles for California, Massachusetts, and Vermont has implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of this recall prior to registration renewal. Mazda dealers will provide a *Vehicle Emission Recall - Proof of Completion* upon completion of the recall. Be sure to keep the certificate until needed for registration renewal.

What should you do?

Emission Label Information:

To ensure your full protection under the emission warranty made applicable to your vehicle by State and Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

What if you have already paid for a repair for fuel odor?

If you have already paid for the inspection/repair of the fuel tank for fuel odor from fuel leaking from the fuel pump area, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the nearest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed "Notification Change Card" as soon as possible. This enables us to update our records and notify the current owner.

If you are the lessor of a 2003 MAZDA6, we strongly encourage you to forward this notification as it is critical that the current driver of the vehicle is notified of this recall.

Still have questions?

If you have questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4242.

In the next few days, you will be receiving a notification from Mazda about a special service program for scratch surface staining on your 2003 MAZDA6. Your dealer is aware of this program, and for your convenience, we recommend that you have the special service program performed at the same time as the fuel odor recall.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations



February 2004

2003 MAZDA6 or Sash Surface Staining - Special Service Program (SSP) 57

Dear MAZDA6 Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program to remove the door sashes of 2003 model year MAZDA6 vehicles produced from October 2, 2002 to July 22, 2003. If you are the recipient of this notice, your vehicle is included in this program.

During assembly of some 2003 MAZDA6 vehicles, a lubricant used to ease the installation of the door weatherstripping caused staining over the clear coat on the door sashes. Mazda will inspect your vehicle, remove any stains, and apply sealer to the sash area free of charge. The repair may take approximately two hours to complete depending on the service workload at your Mazda dealership.

If you have already paid for the inspection/repair of the door sashes for staining, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

If you have moved or no longer own your Mazda vehicle, please complete the enclosed "Change Card" as soon as possible. This enables us to update our records and notify the current owner. If you are the lessor of a 2003 MAZDA6, we strongly encourage you to forward this notification to the lessee to ensure the current driver of the vehicle is notified of this program.

If you have any questions regarding this program, please contact our Customer Assistance Center at (800) 2-5500, option #4.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet all of the following

1. An authorized Mazda dealer has inspected your vehicle and completed the 2003 MAZDA6 Door Sash Surface Staining - Special

2. You own or have owned a

Model	VIN Prefix
2003 MAZDA6	1YV*

The asterisk symbol "*" car

3. You have paid for the inspection/repair of door sash surface staining.

4. The inspection/repair has been paid for before March 2005.

5. You have an original or legible copy of the paid repair order or invoice receipt showing:

- Description of the condition reported
- Inspection/Repair of the door sash(es)
- Itemized part(s) and labor charges
- Vehicle model and year and vehicle identification number (chassis number)
- Repair date
- Repair mileage
- Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such
- Your name and address at the time of repair

6. Mail this reimbursement application form in the enclosed envelope before March 2005 to:

**Mazda North American Corporation
PO Box 5049
Lake Forest, CA 92650-0049**

Procedure for Reimbursement Request

Once your vehicle has been inspected or repaired by an authorized Mazda dealer, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.

2. Mail the Reimbursement Application Form in the enclosed envelope before March 2005.

3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 4-8 weeks for processing.

requirements, you are eligible to receive reimbursement under this plan:

has inspected your vehicle and completed the 2003 MAZDA6 Door Sash Surface Staining - Special Service Program (SSP) 57.

2003 MAZDA6 within the following ranges:

Vehicle Range	Build Date Range
0****M00348 - M57057	October 2, 2002 to July 22, 2003

with any letter or number.

inspection/repair of door sash surface staining.

has been paid for before March 2005.

a copy of the paid repair order or invoice receipt showing:

- Description of the condition reported
- Inspection/Repair of the door sash(es)
- Itemized part(s) and labor charges
- Vehicle model and year and vehicle identification number (chassis number)

phone number of the authorized Mazda Dealer or a licensed repair shop where such inspection/repair was performed at the time of repair

application form in the enclosed envelope before March 2005 to:

Reimbursement

9

Request

inspected or repaired by an authorized Mazda dealer, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.

2. Mail the Reimbursement Application Form in the enclosed envelope before March 2005.

3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 4-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

REIMBURSEMENT APPLICATION FORM

2003 MAZDA Door Sash Surface Staining - Special Service Program (SSP) 67

(Please type or print)							
Name:	<table border="1"><tr><td>First</td><td>Middle</td><td>Last</td></tr></table>	First	Middle	Last			
First	Middle	Last					
Address:	<table border="1"><tr><td colspan="3">Street Address</td></tr><tr><td>City</td><td>State</td><td>Zip Code</td></tr></table>	Street Address			City	State	Zip Code
Street Address							
City	State	Zip Code					
Phone Number:	<table border="1"><tr><td>Home:</td><td></td></tr><tr><td>Work:</td><td></td></tr></table>	Home:		Work:			
Home:							
Work:							
Vehicle Identification Number (VIN):	<table border="1"><tr><td>(17 digits in length)</td><td></td></tr></table>	(17 digits in length)					
(17 digits in length)							
Total Amount of Reimbursement Requested:	<table border="1"><tr><td>Dollars</td><td>Cents</td></tr></table>	Dollars	Cents				
Dollars	Cents						

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Corporation a claim for reimbursement for all inspection/repair performed to date in connection with door sash surface staining. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

ent of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____

Signed: _____

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)







