

TSB Results : ODI - Office of Defects Investigation

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100580913

2004 MAR -2 AM 10: 44

Search Results

Report Date : February 26, 2004 at 06:41 PM	<input type="button" value="Print Page"/>
TYPE : VEHICLE	
YEAR : 2000	
MAKE : CHEVROLET	<input type="button" value="Print Vehicle"/>
MODEL : ASTRO	

Results : 2 | All records displayed

Make : CHEVROLET	Model : ASTRO	Year : 2000
Service Bulletin Num : 01409	Date of Bulletin: NOV 18, 2003	
NHTSA Item Number: 10004212		
Component: POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)		

Check to Request Research. Submit below.



Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10058993

Your Complaint Information

Consumer Information

Name : [REDACTED]
 Org. Name : [REDACTED]
 Address : [REDACTED]
 City, State, Zip : TCA BAJA PR, [REDACTED]
 OTHER
 Daytime Phone : [REDACTED] Ext : [REDACTED]
 Evening Phone : [REDACTED] Fax : [REDACTED]
 Email : [REDACTED]

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Complaint Information

Description : My wife was driving to take my daughter to school early Tuesday morning on 02/24/04 when suddenly the car's, a model Nissan Sentra 2001, 1.6 Ltr, Vin No. 2N15CB51D9C [REDACTED], turned off completely. This happened at the Luis A. Ferré Expressway, and the vehicle was traveling close to 55 miles per hour. The lights in the dash all turned red before occurring what I explained previously. The brake system also failed but luckily nothing serious happened because my wife managed to control the vehicle and she was lucky that there was no obstruction or traffic jam just ahead of the vehicle. She managed to move the car off the road and the car stopped not because the brakes worked, but because there was enough space for the car to continue moving until it stopped. My wife was upset and decided to call a tow truck to have the car taken to our home because she felt it was unsafe to continue driving, even after the tow truck driver managed to re-start the vehicle when he arrived. Thereafter, I called the same tow service in order to have it towed to the Dealership. A service specialist informed me that the warranty most likely will not cover the repairs that may be necessary, given the fact that mileage is 40,899, but the car still has the 5 years/60,000 miles warranty available for the engine and the transmission. I believe that this is a security defect in the automobile. Therefore, there should be no charge. I cite NHTSA Campaign Nos. 03V439000 and 03V477000. Your advice and investigation into this matter will be appreciated.

Incident Date : 2/24/2004 Fire : No
 Num. Potentially : 0 Crash : No
 Num. Polluters : 1 Property Damage : No

NHTSA ODI - Consumer Complaint

Num. Injured : 0 Police Report : No
 Referral Source : OWNER MANUAL

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Vehicle Information

VIN :	2NLCM51D0L [REDACTED]	Purchase Date :	4/30/2001
Year, Make and Model :	2001/NISSAN/SENTRA	Original Owner :	Yes
# of Cylinders :	4	Trans. Type :	AUTOMATIC
Engine Size :	1.8 lt	Vehicle Details Usage :	UNKNOWN
Cruise Control :	Yes	AntiLock Brakes :	No
Current Mileage :	40899	Speed :	55
Failure Mileage :	40899	Powertrain :	FRONT WHEEL DRIVE
Body Style :	4-DOOR	Fuel System :	FUEL INJECTION
Fuel Type :	GAS		

Vehicle Component Information

Component 1: OTHER ODP# Yes

Vehicle Dealer Information

# Dealer : 1 Name : Motorembler Inc. Address : P.O Box 268239 San Juan PR 00934-6239 Dealer Phone: 787-420-0883 Email :	Dealer Type : SALES DEALER Dealer Fax: 787-781-7035
# Dealer : 2 Name : Address : Dealer Phone: Email :	Dealer Type : SALES DEALER Dealer Fax:

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