



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received  
2004 MAR 17 13:11:07  
12-FEB-2004

Repository ☐  
07  
Reference No.  
10058011

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Address [REDACTED] Evening Telephone Number [REDACTED]  
City GERMANTOWN State TN Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 1 / 1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GNEC13R7WJ310783 Make CHEVROLET Model TAHOE Model Year 1998  
Date Purchased 9/21/2001 Dealer's Name and Telephone Number City Leasing Co 901 685 8718 Engine: VORTEC 57 Fuel Type: Regular 94.5  
Original Owner ☐ Dealer's City MEMPHIS State TN Zip Code 38117 No: Cylinders 8  
Transmission Type AUTOMATIC ☒ Antilock Brakes Powertrain ☒ Cruise Control Vehicle Component Code 136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR  
Multiple Failures: 20

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 2002, 2003, 2004 Failure Mileage 53000 Failure Speed ANY  
Sometimes it works for 10-15 minutes then stops  
OTHER TIMES IT WON'T WORK AT ALL  
WIPERS WORK INTERMITTENTLY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police \_\_\_\_\_  
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:  
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING WINDSHIELD WIPERS INTERMITTENTLY STOPPED OPERATING, CAUSING POOR VISIBILITY TO THE DRIVER DURING INCLEMENT WEATHER. \*AK

AUTO STOP said the manufacturer had changed the design on the replacement parts to fix this problem. The cost to replace is 900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.