



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100075

Date Received

Repository

2004 MAR 17 AM 11  
11-FEB-2004

Reference No.  
10057929

OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Address: [Redacted] Evening Telephone Number: [Redacted]  
City: BRADENTON State: FL Zip Code: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized signature, this report will be sent to the vehicle manufacturer. YES  NO   
Signature of Owner: [Redacted] Date: 3/3/04

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1NE52245X [Redacted]  
Make: CHEVROLET Model: MALIBU Model Year: 1998

Date Purchased: Aug 2003 Dealer's Name and Telephone Number: Saturn of Manatee 941-7521000  
Original Owner: [Redacted] Dealer's City: Bradenton, Fla. State: FL Zip Code: [Redacted] Engine: No. Cylinders: 6 Fuel Type: Gas  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control  Powertrain: FRONT WHEEL DRIVE  
Vehicle Components: 034530 SERVICE BRAKES, HYDRAULIC FOUNDATION COMPONENTS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 11-FEB-2004 Failure Mileage: 31110 Failure Speed: 75 to 45 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM18AB0036) Original Equipment  After Repair  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 75 MPH VEHICLE VIBRATED WHEN APPLYING THE BRAKES. VEHICLE WAS TAKEN TO AN INDEPENDENT SHOP, AND MECHANIC DETERMINED ROTORS AND PADS NEEDED TO BE REPLACED. \*AK

also a former specialist said he would not work on my car, stating there had been front rotors on his car from day one - 2 other shops told me the same thing, when I did get the work done - they also made - never turn them again

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The U.S. Department of Transportation is required by law to investigate the National Highway Traffic Safety Administration's (NHTSA) authority to investigate the safety of motor vehicles and their components. If you are a consumer of a motor vehicle or its components, you should make a complaint to NHTSA if you believe there is a safety defect. If the NHTSA proceeds with an investigation and you are a consumer of a motor vehicle or its components, your response, or a representative's response, may be used in subsequent proceedings.

I turn brake rotors & pads on cars. That's, by the way to model - we all make when manufactured. That's my...

1/11/04  
 77969 back on (a low level)  
 77969 back on (a low level)  
 77969 back on (a low level)

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**