



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received
MAR 11 AM 10:38
10-FEB-2004

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: GAITHERSBURG State: MD Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of [Redacted] signature, NHTSA will provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2-11-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5J6YH28564 [Redacted]
Make: HONDA Model: ELEMENT Model Year: 2004
Date Purchased: 01-FEB-04 Dealer's Name and Telephone Number: College Park Honda - Hyundai 301 441 2200
Original Owner: Dealer's City: College Park, MD State: MD Zip Code: 20740 Engine: No. Cylinders: 4 Fuel Type: unleaded
Transmission Type: AUTO Antilock Brakes Cruise Control Powertrain: 4WD
Vehicle Component Code: 131000 VISIBILITY; WINDSHIELD
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 2-10-04 Failure Mileage: APPROX 500 Failure Speed: APPROX 35- HONDA OEM WINDSHIELD '04 ELEMENT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P216/66R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

FRONT WINDSHIELD DEVELOPED A CRACK IN THE DRIVER'S SIDE CORNER NEAR THE BOTTOM. *AK
- CRACK OCCURRED SPONTANEOUSLY AND WITHOUT IMPACT FROM STONE OR OTHER OBJECT. NO OTHER VEHICLE WITHIN VICINITY OF WINDSHIELD WHEN GLASS MADE 'POP' SOUND AND CRACKED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.