



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 2004 MAR 17 11:18
Repository:
Reference No.: 10057791

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: HOUSTON State: TX Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 3/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located on bottom of windshield on driver's side): 1GNCS13W3W [Redacted]
Make: CHEVROLET Model: BLAZER Model Year: 1998
Date Purchased: 5-18-01 Dealer's Name and Telephone Number: LAHMAN CHEV 281-820-8100
Original Owner: Dealer's City: State: Zip Code: 6
Engine: No. Cylinders: 6 Fuel Type: Gasoline
Transmission Type: AUTOMATIC
 Antilock Brakes Powertrain: [Redacted]
 Cruise Control
Vehicle Component Code: 136100 VISIBILITY: WINDSHIELD WIPER/WASHER: SWITCH/WIRING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): When it RAINS Failure Mileage: [Redacted] Failure Speed: 40 mphs Wiper Control

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4LSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WINDSHIELD WIPERS DON'T OPERATE PROPERLY. WINDSHIELD WIPERS SOMETIMES COME ON BY THEMSELVES, AND WILL NOT TURN OFF. ALSO, WINDSHIELD WIPERS WILL STOP OPERATING DURING INCLEMENT WEATHER. THE DEALER INSPECTED THE WIPERS AND INFORMED THE CONSUMER THAT THERE IS A WIRING PROBLEM WITH THE WINDSHIELD WIPERS. *AK

SOMETIMES WHILE WIPERS ARE IN USE AND YOU STOP AND
OUT ENGINE OFF, WHEN YOU RESTART ENGINE WIPERS WON'T
TURN ON - SWITCH WON'T WORK, THEY WILL NOT COME ON AT ALL
AFTER 4 OR 5 MINUTES THEY WILL COME ON BY THEMSELVES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.