



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

88 FEB 2004

Repository ☐

Reference No.
10057757

OWNER INFORMATION (Type or Print)

Name

Address

City SUDBURY

State ON

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GBHG31R91

Make

CHEVROLET

Model

EXPRESS

Model Year

2001

Date Purchased
12-MAY-03

Dealer's Name and Telephone Number

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

ST. THOMAS
ONTARIO

State

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

3

Vehicle Component Code

015100 STEERING:HYDRAULIC POWER ASSIST:PUMP

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

July 2003

Failure Mileage

23,000 km

Failure Speed

10 KM/H

LOST BRAKES AND STEERING AT SAME TIME
(BECAUSE OF HYDRAULIC PUMP FAILING)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NIL

Number of Deaths

NIL

Reported to Police

N (NO ACCIDENT)

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ON THE HIGHWAY ENGINE AND BRAKES FAILED AT THE SAME TIME. VEHICLE WAS TOWED TO THE DEALER, WHO DETERMINED THAT POWER STEERING SHAFT SEPARATED, AND DEALER REPLACED THE POWER STEERING PUMP. *AK

DEALER STATED THAT BOTH BRAKES AND POWER STEERING ON THIS MODEL REQUIRES HYDRAULIC ASSIST, THEREFORE IF YOU LOSE YOUR HYDRAULIC FLUID FOR WHATEVER REASON YOU WILL LOSE BOTH YOUR BRAKES AND STEERING. NOW ISN'T THAT JUST WONDERFUL DESIGNING! *AK.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAD JUST GASED UP VEHICLE AND WAS RE-ENTERING TRAFFIC ON A 4 LANE HWY WHEN I SUDDENLY LOST BOTH MY POWER STEERING AND MY POWER BRAKES AT THE SAME TIME. FORTUNATELY I AM A BIG MAN AND I WAS ABLE TO GRAPPLE THE STEERING WHEEL AND PULL THE VEHICLE TO SIDE OF HWY AND BY PUSHING WITH ALL MY WEIGHT (255 LBS) HAD ENOUGH MANUAL BRAKING TO STOP VEHICLE. (NOT EASILY DONE) A SMALL PERSON COULD NOT DO IT.

Regards
A.J.R.

P.S. THEN HAD VEHICLE TOWED TO DEALER AND THEY REPLACED BROKEN HYDRAULIC PUMP.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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