

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire 10 Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100192 Date Received: 2004 MAR -3 PM 2:47 05-FEB-2004 Repository ☐ Reference No. 10057693	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: BAYONNE State: NJ Zip Code: [REDACTED]		Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an answer, NHTSA will provide your name or address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: 2/16/04			
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: YV1JS870XN [REDACTED] Make: VOLVO Model: 940 TURBO Model Year: 1992 Date Purchased: OCT 02 Dealer's Name and Telephone Number: ORIGINAL OWNER SO TO ME Original Owner: ☐ Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED] Engine: No. Cylinders: 4 Fuel Type: UNLEADED GAS Transmission Type: AUTO ☐ Antilock Brakes ☒ Cruise Control ☐ Powertrain: [REDACTED] Vehicle Component Code: DB1110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS AJ Multiple Failures: 2			
FAILED COMPONENT(S)/PART(S) INFORMATION Incident Date(s): 1/15/04 2/15/04 Failure Mileage: 80000 Failure Speed: 40 FLYWHEEL CRANK SENSOR			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED] DOT No. (Example: DOTM19ABC036): [REDACTED] ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED] Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED] Seat Type: [REDACTED] Installation System: [REDACTED] Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
WHILE DRIVING 40 MPH VEHICLE STALLED. CONSUMER HAD VEHICLE TOWED TO DEALER. *AK VIC'S SERVICE STATION, 514 AVE A, BAYONNE NJ 07008 TEL 201 436 3248. FLYWHEEL WAS BROKE. VEHICLE JUST STOPPED WHILE BEING DRIVEN ON RT. 440. HAD TO BE PHYSICALLY PUSHED OFF ROAD. ALL LIGHTS ON DASHBOARD LIT UP. NO ACCIDENTS OR FIRE OCCURRED. BREAKDOWN OCCURRED AT RUSH HOUR. THE FIRST INCIDENT (CONT'D ON BACK)			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579-This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

OCCURRED 11/25/94. AUTO WOULD NOT START. ENGINE
WAS CRANKING BUT WOULD NOT TURNOVER. WE WERE
IN THE MIDDLE OF A BITTER COLD WAVE, AUTO
WAS STARTED AND TAKEN TO GARAGE. THE ONLY
PROBLEM FOUND AT GARAGE WAS HEATER BLOWING
COLD AIR. THERMOSTAT WAS REPLACED.

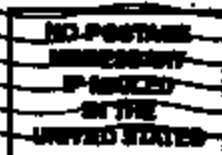
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov