



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received
2004 MAR 17 AM 11:09
08-FEB-2004

Repository ☐
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OWNER INFORMATION (Type or Print)

Name
Address
City CORNING State CA Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 2-23-04

VEHICLE INFORMATION

17 digit vehicle identification number (located on driver's side door) 452CM57W5X
Make ISUZU Model AMIGO Model Year 1999
Date Purchased 11-2002 Dealer's Name and Telephone Number BIRDSONG AUTO 530-527-5242
Original Owner ☐ Dealer's City RED BLUFF State CA Zip Code 96080
Engine: No. Cylinders FUEL TYPE: UNLEADED
Transmission Type Automatic ☒ Antilock Brakes ☐ Cruise Control Powertrain
Vehicle Component Code 036100.SERVICE BRAKES, HYDRAULIC; ANTILOCK; CONTROL UNIT/M
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-DEC-2002 Failure Mileage 48000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

CONSUMER RECEIVED RECALL 021-002-000, CONCERNING ABS CONTROL UNIT/MODULE FAILURE. THE RECALLED PART NEEDED TO BE REPLACED SINCE THE RECALL WAS DONE. VEHICLE DID NOT STOP IN TIME, AND THERE WAS A GRINDING NOISE EVERY TIME THE BRAKES WERE PRESSED AND

There is a grinding noise when braking on gravel, bumps in the road, or a slippery road; and the stopping distance is extended because of this. Also, in these road situations the brakes feel different when pressed down.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.