



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2004 FEB 26 AM 9:55
08-FEB-2004

Repository ☐

Reference No.

10057832

OWNER INFORMATION (Type or Print)

Name

Address

City

EAST WEYMOUTH

State

MA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorized signature, NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

☒ YES ☒ NO

Date 2/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK13T54

Make

CHEVROLET

Model

TAHOE

Model Year

2004

Date Purchased

11-3-03

Dealer's Name and Telephone Number

Quick Chevrolet

Engine:

No. Cylinders

Fuel Type:

Unleaded

Original Owner

☒

Dealer's City

Braintree

State

MA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Automatic

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 2

FAILED COMPONENT(S) /PART(S) INFORMATION

Incident Date(s)

04-FEB-2004

Failure Mileage

2000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM19ABCD56)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ON THE HIGHWAY AT 80 MPH RPM'S REVVED UP TO 5 MPH BUT VEHICLE DID NOT ACCELERATE IN SPEED FASTER THAN 15 MPH. UPON INSPECTION OF VEHICLE BY THE DEALERSHIP THEY DRAINED THE TRANSMISSION FLUID, AND THEY INDICATED THAT THEY WERE GOING TO REPLACE THE TRANSMISSION. DIDNT INDICATE WHY THEY WERE REPLACING THE TRANSMISSION OR WHAT CAUSED THE FAILURE. *AK

The transmission was rebuilt, and a truck having only 2000 miles on it should not have a rebuilt transmission.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A vehicle with only 2000 miles on it should not have a rebuilt transmission, not ~~also~~ only is it a safety factor it also decreases the value of the vehicle. ~~and~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.gov