DOT Auto Safety Hotline

U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120	
Date Received	Repository ☐
2004 ...	Reference No. 10057619

[redacted]

OWNER INFORMATION (Type or Print)

Name [redacted]			
Address [redacted]			
City BOONVILLE	State MO	Zip Code [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 2/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4M2XV12T3Y[redacted]	MERCURY	VILLAGER SPORT	2000

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type:
06/08/00	RICK BALL FORD 660-882-3433			6	UNLEADED
Original Owner ☒	Dealer's City Boonville MO	State	Zip Code 65233		

Transmission Type		Powertrain	Vehicle Component Code
4-sp auto	☒ Antilock Brakes ☒ Cruise Control	3.3 L engine ...	222000 SEATS:MID/REAR ASSEMBLY
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
05-FEB-2004 2-07-04	81,544	45-60	Passenger 2nd row Seat dislodged from floor

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1	Ø	YES

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER WAS INVOLVED IN A HEAD ON COLLISION WHICH CAUSED THE SECOND ROW PASSENGER SEAT TO DISLODGE FROM THE FLOOR. THE AIR BAGS DID [redacted] DEPLOY DURING THIS ACCIDENT. *NM

Missouri State Highway Patrol, Troop F
Incident #504210095
Officer M.A. Watson, badge #1214

I'm very upset!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY