



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-800-424-9393 (1-800-424-9393)
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

20 MAR 17 AM 11:11
05 FEB 2004

Reference No.
10057607

OWNER INFORMATION (Type or Print)

Name

Address

City

BRADFORD

State

PA

Zip Code

Device Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 03/03/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

PLEASE PROVIDE

154GL48K43

Make

JEEP

Model

LIBERTY

Model Year

2003

Date Purchased

3-29-03

Dealer's Name and Telephone Number

SIGNATURE NISSAN 3848

716-464-0100

Engine

No. Cylinders

6

Fuel Type

Original Owner

☒

Dealer's City

J. ARMSTRONG

State

NY

Zip Code

14701

Transmission Type

☒ Automatic

☒ Cruise Control

Powertrain

Vehicle Component Code

010000 STEERING

Multiple Failure: 7

VEHICLE COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-JUN-2003

Failure Mileage

2000

Failure Location

WHEEL

Failure Description

CHASSIS/STEERING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM158BC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN TURNING CORNERS THE VEHICLE'S STEERING WHEEL BECAME VERY STIFF AS IF THERE WASNT ANY POWER STEERING. THIS PROBLEM HAS OCCURRED AT LEAST SEVEN TIMES. THE DEALER COULD NOT DUPLICATE THE PROBLEM. THE MANUFACTURER IS AWARE OF THE PROBLEM. *NM

Tire Model

Incident Date(s)

VEHICLE COMPONENT(S)/PART(S) INFORMATION

☐ Cruise Control

Multiple Failure: 7

- Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.